





ID Holdings Corporation April 1, 2023 – December 31, 2023 Financial Results Presentations

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* Our website can be accessed from the OR Code



February 15, 2024



1

Performance Overview for Q3

2

Mid-Term Management Plan Next 50 Episode II: Ride on Time



Net Sales ¥24,106 million (+4.7% YoY)



System management; cybersecurity; consulting and training; and
 IT infrastructure all trended favorably.

Operating Income **¥2,153 million** (+16.0% %Y)



- ⊕ High-margin DX-related business expanded
- Rising sales drove up earnings
- Returning value to employees

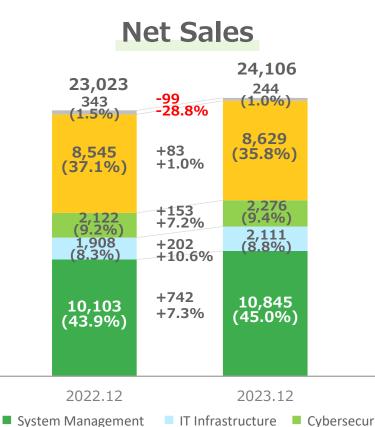
Financial Results (Consolidated)

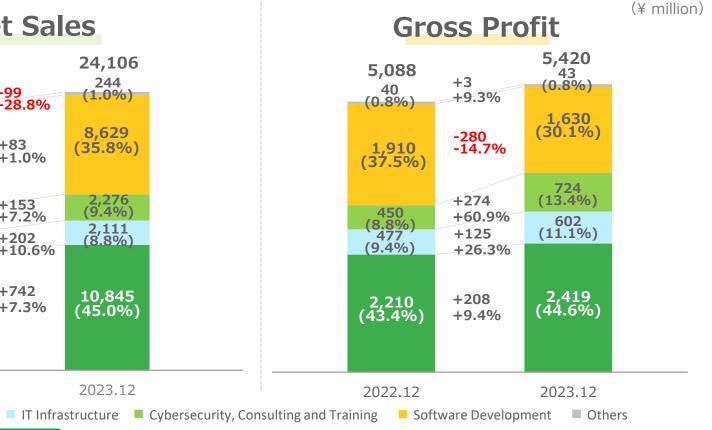


(¥ million)	202	2022.12		2023.12		
	Results	(% of net sales)	Results	(% of net sales)	Diff.	YoY
Net sales	23,023	-	24,106	-	1,083	+4.7%
Cost of sales	17,934	77.9%	18,686	77.5%	751	+4.2%
Gross profit	5,088	22.1%	5,420	22.5%	331	+6.5%
SG&A expenses	3,232	14.0%	3,266	13.6%	33	+1.0%
EBITDA ¹	2,309	10.0%	2,606	10.8%	297	+12.9%
Operating income	1,855	8.1%	2,153	8.9%	297	+16.0%
Ordinary income	1,934	8.4%	2,237	9.3%	302	+15.7%
Net income attributable to owners of parent	1,119	4.9%	1,329	5.5%	210	+18.8%
Earnings per share (EPS) (¥)	67.50	-	79.75	-	12.25	-
EPS before amortization of $goodwill^2(Y)$	87.59	-	99.74	-	12.15	-

Note

- 1. EBITDA = Operating income + Depreciation + Amortization of goodwill
- 2. EPS before amortization of goodwill = (Net income attributable to owners of parent + Amortization of goodwill) ÷ Interim average number of shares ©2024 ID Holdings Corporation. All Rights Reserved.





Net Sales by Services

- System Management
- IT Infrastructure
- Cybersecurity, Consulting and Training
- Software Development

- New orders were received due to redoubling of sales efforts aimed at major IT vendors, while orders accepted from existing clients swelled
- Major projects were accepted from finance-related clients, transactions with major IT vendors expanded and orders accepted from transport- and manufacturing-related clients grew
- Orders accepted in consulting expanded and new projects in cybersecurity were obtained.
- Transactions expanded as a result of strengthened sales efforts toward major IT vendors, while orders accepted from finance-related clients expanded
- Some projects with public-sector clients wrapped up



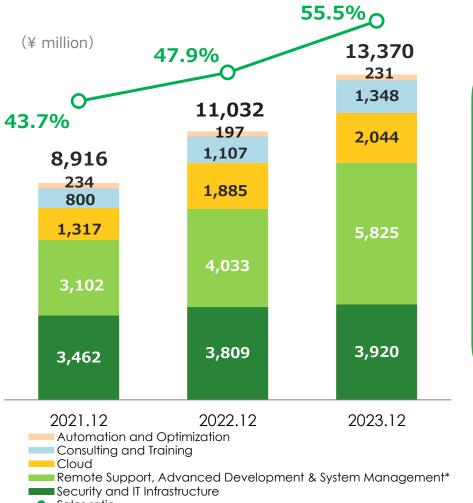




DX-related business

Promoting customer's DX by combining existing IT services with cutting-edge technologies such as cloud, AI and IoT.

DX-related sales & sales ratio



✓Expanding focus on advanced system management & remote support, cloud, consulting.

(Gross profit margin) **25.6**% (YoY+**1.7**P)

About **6** points higher than non-DX-related business

Sales ratio

^{*&}quot;Advanced System Management" has been added from the beginning of FY2023. ©2024 ID Holdings Corporation. All Rights Reserved.

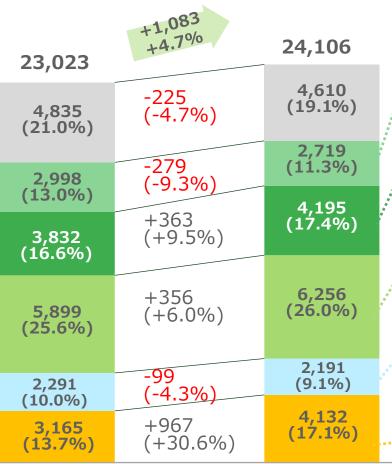
Net Sales by Strategic Alliances



Transactions with major, high-value customers that are actively investing in

IT account for over 80% of net sales.

(¥ million) Figures in brackets indicate % of net sales



2022.12

Hitachi Group

IBM Group ■ Major Customers (Non-Finance) ■ Strategic Partners ■ Others

2023.12

Major Customers (Finance)

Strategic Partners

- Occupied Completion of some projects in system management
- O Withdrawal from low-margin projects in software development

Major Customers (Non-Finance)

- Rising orders from customers related to broadcasting, manufacturing, public-sector, and transportation
- O Wrap-up of some projects with publicsector-related clients

Major Customers (Finance)

- Orders accepted for major projects in IT infrastructure
- Expansion of orders received in software development

Hitachi Group

O Wrap-up of some projects in software development, etc.

IBM Group

Receipt of new orders and expansion of existing transactions

[Reference]

	Kyndryl Japan	MI Digital Services	IBM Japan
2023.12	1,969	1,419	744
	(8.2%)	(5.9%)	(3.1%)

Net Sales Composition by End-user Industry

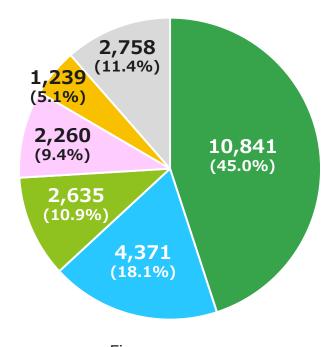




Transactions with the financial and public sectors account for over 60% of net sales.

(¥ million)	2023.12	(% of net sales)	YoY	
Finance	10,841	45.0%	+450	+4.3%
Public	4,371	18.1%	+79	+1.9%
Information & Communication	2,635	10.9%	+199	+8.2%
Manufacturing	2,260	9.4%	+257	+12.8%
Transportation	1,239	5.1%	+118	+10.6%
Others*	2,758	11.4%	-21	-0.8%
Total	24,106	100.0%	+1,083	+4.7%

^{(¥} million) Figures in brackets indicate % of net sales



^{*&}quot;Media", "Healthcare", "Construction, Real estate", "Wholesale, Retail, Restaurants", etc.

^{**}From FY2023, we have changed the accounting classification for some customers. The figures of previous fiscal year have been adjusted based on changes

Finance

Public

Information & Communication

Manufacturing

Transportation

Others



	2022.12	2023	3.12	Main Reasons in Changes
(¥ million)	Results	Results	Diff.	Main Reasons in Changes
Gross profit	5,088	5,420	+331	 Increase in net sales Increase in cost of sales Labor cost Subcontract expenses Manufacturing expenses Purchases
SG&A expenses	3,232	3,266	+33	 Decrease in personnel cost -90 Reassignment of personnel from SG&A divisions to business divisions etc. Increase in other expenses +123
Operating income	1,855	2,153	+297	

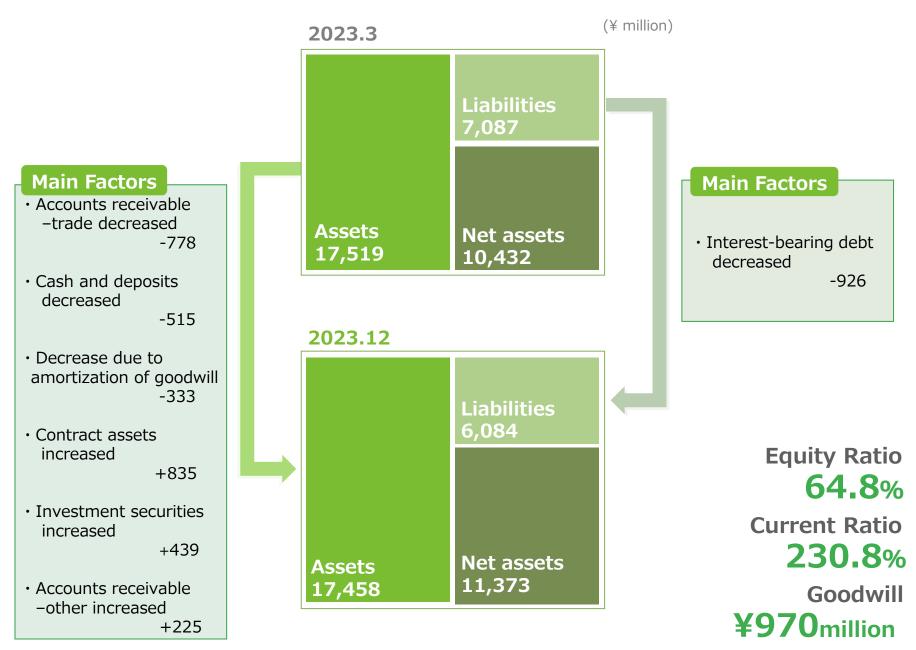
Net Income Attributable to Owners of Parent Analysis (YoY)



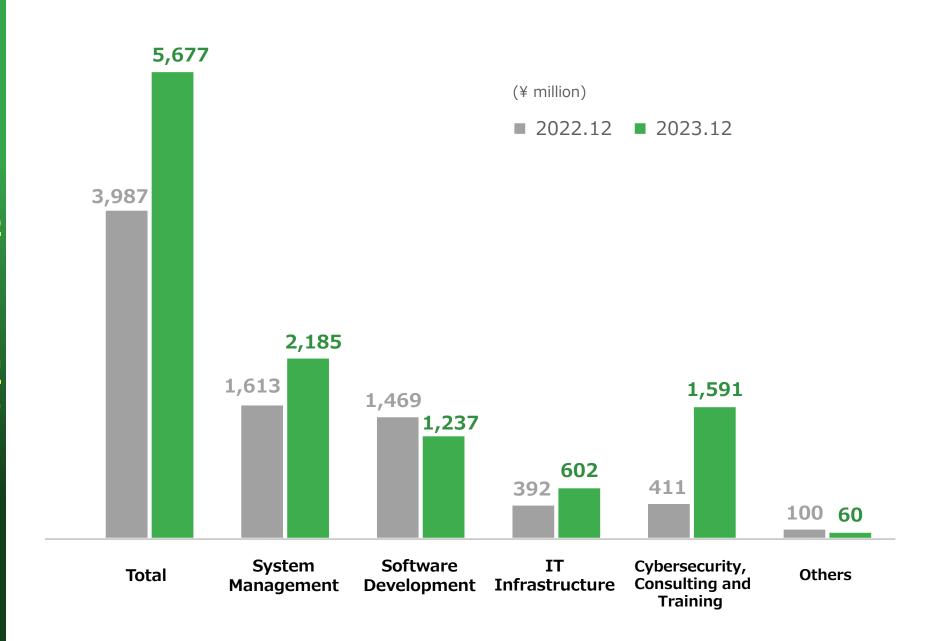
	2022.12	2023	3.12	Main Reasons in Changes
(¥ million)	Results	Results	Diff.	Main Reasons in Changes
Ordinary income	1,934	2,237	+302	 Increase in operating income +297 Increase in non-operating income +1 Decrease in non-operating expenses -3
Extraordinary income	0	50	+50	Increase in gain on sales of investment securities +50
Extraordinary losses	13	1	-12	Decrease in reaction to loss on retirement of non-current assets in the previous fiscal year -13
Total income taxes	800	956	+155	
Net income attributable to owners of parent	1,119	1,329	+210	

Change or Die!











Shareholding by investor type



Major shareholders

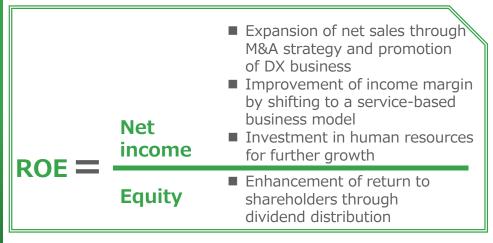
- ✓ No. of shareholders: 6,424(+303 since March 31, 2023)
- ✓ No. of shareholders with voting rights: 5,227(+164 since March 31, 2023)
- ✓ Treasury stocks (1,019 thousand shares) are not included when calculating the ratio of shareholdings.

	Major shareholders	% of total shares
1	The Master Trust Bank of Japan, Ltd. (Trust Account)	10.33%
2	A.K.Corporation	9.18%
3	ID Employee Ownership Account	7.02%
4	PERSHING-DIV. OF DLJ SECS. CORP.	5.20%
5	Custody Bank of Japan, Ltd. (Trust Account)	4.70%
6	Mizuho Trust & Banking Co., Ltd.	3.72%
7	TDC SOFT Inc.	2.49%
8	Custody Bank of Japan, Ltd. (Trust Account E)	1.75%
9	Akemi Funakoshi	1.74%
10	Kaori Marubayashi	1.58%





Measures to improve capital efficiency



Average: Approx. 11.0% (FY2015-FY2022) 14.2% **14.1%** 15.3% 9.5% 8.4% 8.3% 8.3%

FY2019

FY2020

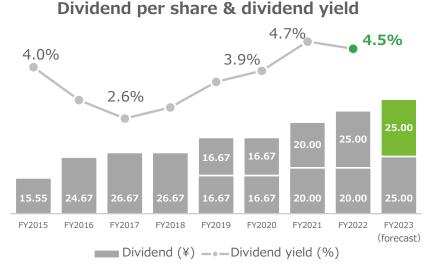
FY2021

FY2022

FY2023 (forecast)

ROE

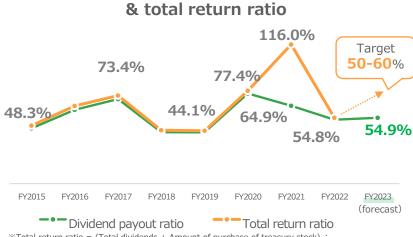
Enhancement of return to shareholders



Dividend increase: 5 times, Stock split: Twice (FY2015-FY2022)

FY2017 FY2018

Dividend payout ratio



*Total return ratio = (Total dividends + Amount of purchase of treasury stock) ÷ Net income attributable to owners of parent



Indicators related to share price¹ (as of January 31, 2024)

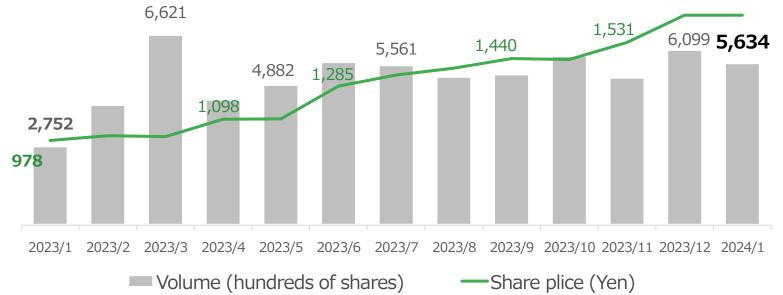
Price Earnings
Ratio
(PER)

19.9x

Price Book-value Ratio (PBR)

2.7x

Trends in Share Price and Volume² (From January 2023 to January 2024) 1,685



Note:

- 1 PER and PBR are calculated based on net income per share as of March 2023, net assets per share as of March 2023 and the closing share price on January 31, 2024.
- 2 Volume is a monthly cumulative figure. Share price is the closing price on the last day of each month.





Key Numerical Targets for the Mid-Term Management Plan





The Group has achieved its numerical targets ahead of schedule.

The target for net sales in the final fiscal year of the Plan has been revised upward to ¥35.0 billion.

	202 Original target	23.3 Result	202 Original target	24.3 Revised target	202 Original target	25.3 Revised target	2027.3 Original target
Net sales	¥29.0 billion	¥31.1 billion	¥30.4 billion	¥32.8 billion	¥32.0 billion	¥35.0 billion	¥40.0 billion
Operating income (rate)	¥1.95 billion (6.7%)	¥2.42 billion (7.8%)	¥2.20 billion (7.2%)	¥2.63 billion (8.0%)	¥2.55 billion (8.0%)	¥3.00 billion (8.6%)	¥3.20 billion (8.0%)
DX Net sales (rate)	¥13.9 billion (48.0%)	¥14.8 billion (47.6%)	¥16.1 billion (53.0%)	¥17.3 billion (53.0%)	¥19.2 billion (60.0%)	¥21.0 billion (60.0%)	¥28.0 billion (70.0%)
EBITDA (rate)	¥2.58 billion (8.9%)	¥3.03 billion (9.8%)	¥2.80 billion (9.2%)	¥3.26 billion (10.0%)	¥3.10 billion (9.7%)	¥3.55 billion (10.1%)	¥4.00 billion (10.0%)
NEW							



Total return ratio: Target of 50–60%

*Total return ratio = (total dividends + amount of purchase of treasury stock) ÷ net income attributable to owners of parent



Change or Die!

































Next 50 Episode II: Ride on Time

Realize a greater growth cycle by increasing corporate value and giving back to our employees and business partners!

2022.3 2025.3 2027.3 Net ¥27.8B ▶ ¥35.0B ▶ ¥40.0B sales ¥1.86B ¥3.00_B ¥3.20_B Operating (6.7%)(8.6%)(8.0%)**F** 1 ¥2.49B **Target** ¥3.55_B ¥4.00B **EBITDA** value (9.0%)(10.1%)(10.0%)Develop business models in line with our DX portfolio Strengthen partnerships to create greater value-added **Upgrade management divisions and**



reallocate resources to the business divisions



Basic strategies



I. IT Service Strategy

II. Human **Resource Strategy**





III. New Normal Strategy

IV. SDGs Strategy



IT Service Strategy (DX Portfolio)







Secure revenue from base business, and expand our support for DX promotion by our clients and proprietary solutions

multi-cloud SOMPO

New business

Existing

business

Proprietary solution Create services with our

proprietary DX solutions ~Cloud & Security Solutions~

ID-Cross

ID Ashura security

We're now partnering with Sompo Japan Insurance Inc.!

Base business

Increase customer value

Operation and development (on-site)

Existing business support

Securing a foundation for growth using conventional operation and development

DX Co-Creation

Supporting DX

Sustainably create value with our clients

Smart Operation Use of automation tools, AI, the Cloud, etc. to provide next-generation operation

The Group is investing in blockchain-related ventures.

Hybrid growth

promotion **Advancing and supporting**

customers' value creation

DX development

- · Use of AI, low code and other leading-edge technologies
- · Remote and distributed development at domestic and overseas locations

New business support

Degree of Client **Innovation**

Shared

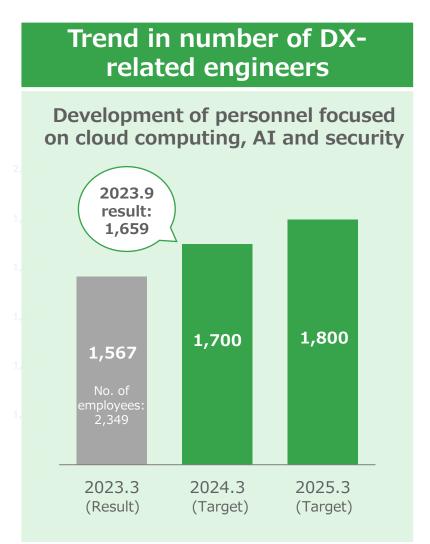
- ♦ Key client tasks ♦ Strategic partner tasks ♦ Business partner value enhancement
 - ◆Quality control ◆Global tasks

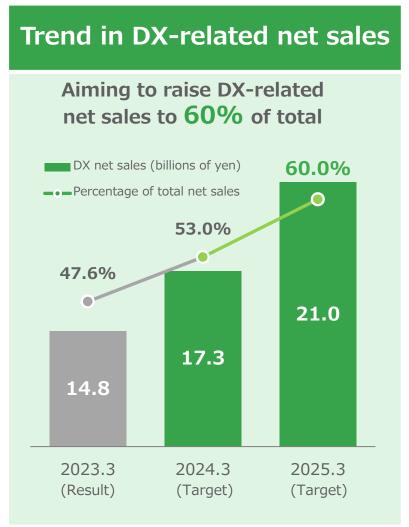






The Group is developing engineers for DX-related business, aiming to boost profitability.





Note: The definition of "DX-related engineer" and the target number of DX-related engineers were revised based on the DX advancement skill standard established by METI and IPA in July 2023.

Establishment of a Next Generation System Management Consortium

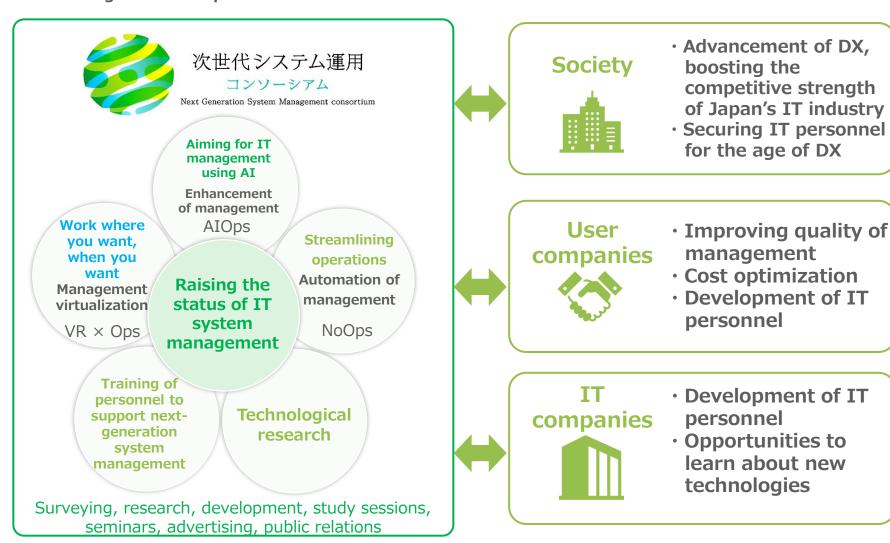








ID Holdings has joined a number of companies, including Kyndryl Japan KK, user companies and seven IT companies to form the Next Generation System Management consortium(NGSM). The purpose of the consortium is to propose solutions for and raise the profile of IT system management in Japan.



Strengths of the ID Group













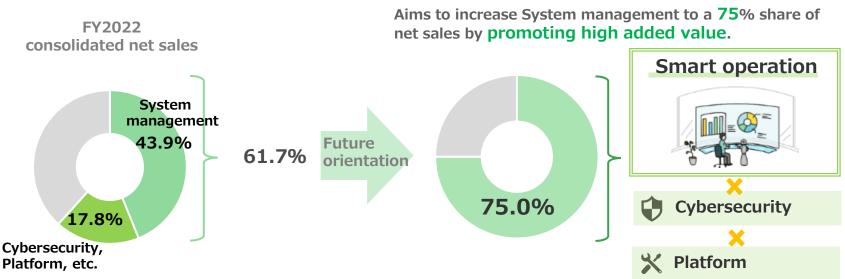






Future Orientation

The Group is advancing the transition from conventional operations to smart operations, creating a new paradigm in system management.



Introduction to Smart Operation









Conventional operation

Smart operation

Systems

The managed servers are **on the customer's premises**





Use of the cloud



Business processes







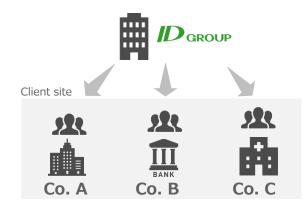
Through the introduction of AI. ServiceNow, etc., some work processes are automated.



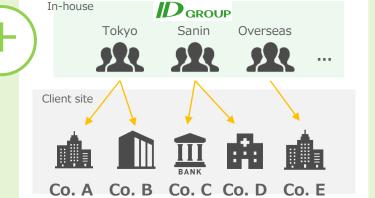




Workstyles and work systems Work is done at the customer's site. **Multiple engineers** are required.



Work is conducted **remotely** from ID Group locations, enabling more customers to be supported.



Use of Advanced Technology (Virtual Reality Operation Center)









In January 2024, the ID Group began sales of the Virtual Operation Center (VROP), a subscription-based SaaS service.



Employees can easily access the service from physically distant locations!

Operations can continue smoothly even in the event of disaster.



Client systems are monitored on a large monitor



A wide range of communication modes are available, including voice conversation and chat

Watch a video introducing the features of VROP here. https://www.youtube.com/watch?v=juCYqQO1uW8













Cyber Range

Cyberattacks are growing in sophistication day by day. A cyber range recreates these cyberattacks in a virtual practice environment in which users can train. The Company is partnering with SimSpace, the United States' leader in the cyber-range field, to support customers' training of security personnel.

Launch of ID AI Concierge Pro





ID AI Concierge is an AI chatbot dedicated to corporate needs. The chatbot supports a wide range of corporate activities, including translation, summaries of minutes and creating ideas for business plans. The Pro version can answer questions based on in-house information (company regulations, manuals, etc.), supporting further streamlining of business processes.



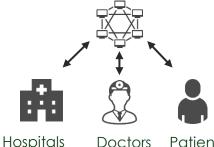
Acquisition of patent* using advanced technology



Blockchain

The Company has acquired a patent for a solution for shared management of diagnostic information using a blockchain. This technology delivers excellent security enabling hospitals to share diagnostic data safely, thereby contributing to improved quality of medical service.

Going forward, the Company aims to use the technology for electronic medical records and other diagnostic information systems.



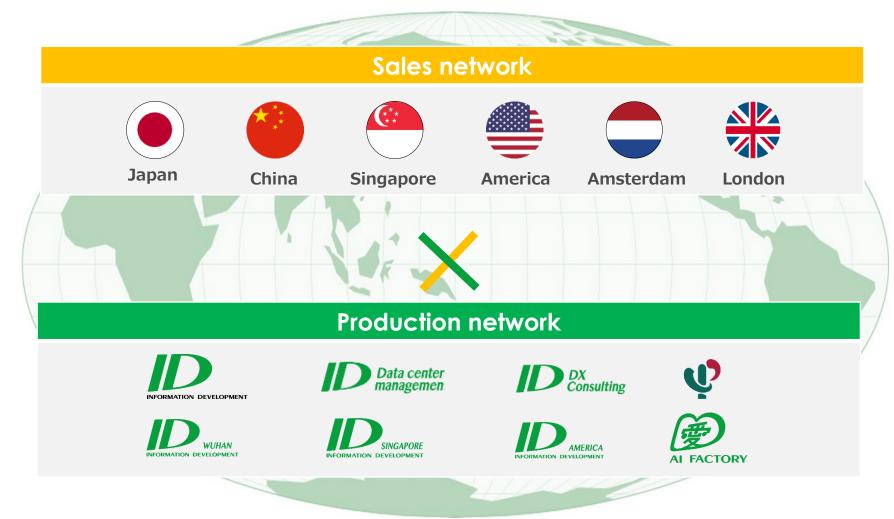
Doctors

Patients

^{*}Patent number: Patent no. 7357174 Names of invention: Browsing procedure management system, browsing procedure management method



The ID Group is strengthening its global sales and production networks, which are strongly rooted in the regional communities of countries worldwide. Our aim is to establish a "glocalized" IT service model.



The ID Group's Initiatives on the SDGs (excerpt)





We are making efforts to provide solutions to a wide variety of social issues through our business activities. SUSTAINABLE GOALS

Activities of the ID Group



Employing disabled people for plant cultivation



Support for Kodomo Shokudo











ID-VROP





Provision of DX solution services











Achieving gender equality Hiring and deployment of a global workforce



Investment in ARTREOSS Inc.









Support for cultural activities and the fine arts





The ID Group supports numerous artists as a patron of the arts and culture.

Third-party evaluations



Recognized for 4 vears in succession



Rated S for human resource utilization



Rated S for social value

(Reference) KPIs of the Mid-Term Management Plan



	KPI	2023.3 Result	2024.3 Target	2025.3 Target
IT Service	DX Net sales	¥14.8B	¥17.3B*	¥21.0B*
Strategy	DX Net sales ratio	47.6%	53%	60%
	Number of DX certifications (Annual)	315	1,000	1,000
	Number of DX engineers**	1,567 people	1,700 people	1,800 people
Human Resource Strategy	Percentage of female employees	23.0%	28%	30%
	Percentage of female managers	16.3%	25%	30%
	Percentage of foreign employees	7.9%	13%	15%
New Normal Strategy	Improvement in SG&A ratio	14.1%	14.6%	13.9%
e a a a a g	Reduction in CO2 emissions (from electricity use) Note: compared to FY2020 electricity use	Down 100%	Down 18%	Down 20%
SDGs Strategy	Reduction in paper consumption Note: compared to FY2020	Down 30.9%	Down 20%	Down 23%
	Participation in environmental volunteer activities (Total number of people per year)	228 people	200 people	200 people

^{*} Targets are revised in accordance with revisions to numerical targets in the Mid-Term Management Plan.

^{**} The definition of "DX-related engineer" and the target number of DX-related engineers were revised based on the DX advancement skill standard established by METI and IPA in July 2023.

Forecast of Consolidated Financial Results for FY2023 (YoY)



	2023.3		202	4.3		
(¥ million)	Results	(% of net sales)	Plan	(% of net sales)	Diff.	YoY
Net sales	31,101	-	32,800	-	+1,698	+5.5%
EBITDA	3,033	9.8%	3,269	10.0%	+235	+7.8%
Operating income	2,424	7.8%	2,630	8.0%	+205	+8.5%
Ordinary income	2,504	8.1%	2,650	8.1%	+145	+5.8%
Net income attributable to owners of parent	1,402	4.5%	1,520	4.6%	+117	+8.4%
Earnings per Share(EPS)(¥)	84.54	-	91.03	-	+6.49	-
EPS before Amortization of Goodwill(¥)	111.33	-	117.64	-	+6.31	-
Cash flows from operating activities	1,654	-	1,880	-	+226	-



Disclaimer

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Forecasts and plans contained in these non-historical information are based on our judgment in accordance with the information available at the time of publication.

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