







Takumi Ueda President

# Kyoritsu Maintenance Co., Ltd. (9616)



# **Company Information**

Exchange	TSE 1st Section
Industry	Service
Chairman	Haruhisa Ishizuka
President	Takumi Ueda
HQ Address	2-18-8 Soto Kanda, Chiyoda-ku, Tokyo
Year-end	March
Website	https://www.kyoritsugroup.co.jp/

## **Stock Information**

Share Price	Shares Outstar (Excluding Treasur		Market Cap.	ROE (Act.)	Trading Unit
¥5,270	38,	990,336 shares	¥205,479 million	12.6%	100 shares
DPS (Est.)	Dividend Yield (Est.) EPS (Est.)		PER (Est.)	BPS (Act.)	PBR (Act.)
¥47.00	0.9%	¥261.60	20.1x	¥2,163.88	2.4x

<sup>\*</sup>Share price as of closing on December 3, 2019. Number of shares outstanding as of the end of the most recent quarter excluding treasury shares.

## **Consolidated Financial Results**

Fiscal Year	Revenue	Operating Profit	Ordinary Profit	Net Profit	EPS(¥)	DPS(¥)
March 2016	135,053	10,244	9,775	5,970	157.28	52.00
March 2017	135,828	11,815	11,514	7,135	184.35	62.00
March 2018	152,021	13,087	12,928	8,778	225.86	40.00
March 2019	162,811	14,567	14,321	9,567	245.41	45.00
March 2020 Forecast	183,000	15,700	15,400	10,200	261.60	47.00

<sup>\*</sup> A 2 for 1 stock split was implemented on April 1, 2017. EPS of FY3/16 and FY3/17 in above table have been calculated on the assumption that this stock split was implemented at the beginning of FY3/16. Forecast was announced by the Company.

This Bridge Report provides information about Kyoritsu Maintenance Co., Ltd. including the review of the financial results in the first half of the fiscal year ending March 2020 and the financial forecast of fiscal year ending March 2020.

<sup>\*</sup>ROE is the result of FY3/19. BPS and PBR as of the end of the first half of FY3/20.

<sup>\*</sup>DPS and EPS are based on the forecast of FY3/20. They are rounded off.



## **Index**

**Key Points** 

- 1. Company Overview
- 2. Medium-Term Management Plan "Kyoritsu Jump Up Plan": 5 Years Plan from Fiscal Year 3/2018 to 3/2022 and the progress
- 3. First Half of Fiscal Year ending March 2020 Financial Results
- 4. Fiscal Year ending March 2020 Financial Forecast
- 5. Conclusions
- < Reference: Corporate Governance>

## **Key Points**

- For the first half of the term ending March 2020, revenue and ordinary profit grew 18.4% and 14.5%, respectively, year on year. The business environment surrounding the company is favorable, as international students from outside Japan increased, the ratio of students who go on to universities/colleges rose, more enterprises adopted a dormitory system, foreign visitors to Japan increased, and the demand for domestic travel grew because Golden Week in 2019 was 10 consecutive holidays. On the other hand, the company steadily proceeded with "customer satisfaction improvement" and "advanced development," which are the primary objectives of the mid-term management plan, while the shortage of manpower became evident and there are some concerns over external affairs. The ordinary profit for the first half increased for the 9th consecutive term, hitting a record high for the 7th consecutive term.
- There is no revision to the full-year forecast, and it is forecasted that revenue and ordinary profit will grow 12.4% and 7.5%, respectively, year on year in the term ending March 2020. The performance in the first half was healthy, but the full-year financial forecast has not been revised, considering some concerns over the effects of Typhoon Hagibis in October and the worsening of the relation between Japan and South Korea. As for the funds generated by the acceleration in the sales and lease back of real estate exceeding the amount set in the mid-term management plan, the company plans to allocate most of the surplus to additional development investment, to earn more profits. For the estimation of operating profit, the company took into account negative factors of a total of 1.45 billion yen compared to the previous term, mainly due to the expenses for the preparations to open new facilities and large-scale renovation. The projected annual dividend is 47.0 yen/share (including the interim dividend of 22.0 yen/share).
- Thanks to the effects of the successive holidays in Golden Week, etc., the business performance in the first half of the term ending March 2020 was healthy. Typhoon Hagibis inflicted enormous damage on the Kanto region, but its effect seems to be minor as a whole. There is another concern over the trend of the number of foreign visitors to Japan, but in the first half of the term ending March 2020, the decline in the number of Korean visitors to Japan was fully offset by the increase of visitors from other countries, and the demand from domestic customers was strong. Accordingly, its effect, too, is minor. The company has been struggled with improving the quality of the internet service for customers for years, but various measures are taken these days. The Company will be stronger if it is able to attain good results. In the next term, Tokyo Olympic Games will be held in 2020, and they are expected to bring some benefits to the company. PER is over 20x, but it can be said that there are still scope for share price improvement considering the underlying double-digit growth in in FY3/20 operating profit forecast and medium-to-long-term growth potential.



# 1. Company Overview

Kyoritsu Maintenance has been conducted business activities under the management policy upon the concept of "contributing to development of society through the provision of healthy food, comfortable living services in various stages of people's lives and great comfort." In its dormitory business, Kyoritsu seeks to provide modern versions of the "traditional Japanese boarding house" (*Geshukuya – Traditional Japanese dormitories that also provide food services*). Its hotel business segment can be divided into the business hotel operations, where "large hot spring type bathing facilities" and "good tasting breakfast menus" maximized the accumulated know-how in its dormitory business are provided, and resort hotel operations, where "high quality resort lifestyles in spite of reasonable price" are provided. Kyoritsu also provides various services such as building maintenance for both residential and office buildings, building rental and leasing services and parking lot operations management. In its food services business, eating-out business and restaurant operations are conducted. Furthermore, for the primary revenue stream, Kyoritsu is using its massive power of brand recognition to maintain its position as the leader within the dormitory business, and to accelerate growth in its hotel business.

The composition of consolidated fiscal year March 2019 revenue by business segment is provided below.

Business Segment	Business Description	Revenue Share*
Dormitory	Dormitories for students and employees, Domeal and outsourced dormitory management	27.5%
Hotel	Dormy Inn (Business hotels), Resort hotels	44.0%
Contracted Services	Management of office building and residential property	8.7%
Food Services	Restaurant business, outsourced cafeteria business, hotel restaurant outsourcing business	3.9%
Construction	Construction, planning, design, brokerage, condominium sales, Sales and lease back of real estate, other related business of real estate	8.9%
Other (Not an official consolidated business segment)	Senior Life Business (senior citizen residence management and operations), Public Kyoritsu Partnership business (PKP: commissioned business for local governments), Support services for live-alone insurance agency business, comprehensive human resources services, financing services and administrative outsourcing services	7.0%

<sup>\*</sup>Before elimination of intersegment transactions

## <Corporate History>

Kyoritsu Maintenance was established in September 1979. The founder, Haruhisa Ishizuka, has long been associated with the food service industry and started the Company by taking on the operations of corporate cafeteria facilities on a commissioned basis. In the following year of 1980, the Company established a two-story wooden structure with 28 small-four-Japanese-straw-mat-rooms as its first dormitory facility in Sakura City, Chiba Prefecture. Based on the principle of providing "nutritious food" that "fosters the health and well-being of students to put their parents' minds at ease," Kyoritsu was able to steadily expand its business of dormitories for students through partnerships with various schools. Also, the Company steadily expanded its operating territory to cover the Tokyo, Kanagawa, Nagoya and Osaka regions. In April 1985, Kyoritsu started offering dormitories for employees which have highly unique features of "individual rooms with commissary functions providing breakfast and dinner," and "large bathing facilities". In June 1993, the Company moved its headquarter to its current location and in July of the same year, it came to the resort hotel business with the opening of a facility in Nagano Prefecture, followed by their entry to the business hotel realm in August with the opening of a facility in Saitama Prefecture. In September 1994, Kyoritsu got listed its shares on the JASDAQ Market, and in March 1999 it moved its listing to the Second Section of the Tokyo Stock Exchange, and then to the First Section in September 2001.



# 2. Medium-Term Management Plan "Kyoritsu Jump Up Plan": 5 Years Plan from Fiscal

# Year 3/2018 to 3/2022 and the progress

The new mid-term management plan "Kyoritsu Jump Up Plan" was started in the term ended March 2018 and has been healthy since then. The progress rates toward numerical goals for the development of facilities of dormitories and hotels are much higher than the initial estimates.

## (1) "Kyoritsu Jump Up Plan" Overview

Name: "Kyoritsu Jump Up Plan"

## **Fundamental Strategy**

#### I. Customer Satisfaction Improvement

Produce products and services that lead to better customer satisfaction, raise customers' assessment of the Company and get greater trust

#### II. Advanced Development

Expand business bases and build a solid business foundation

Period: April 2017 to March 2022

#### **Key Quantitative Targets / Development Plan and Progress**

Key Quantitative Targets	Starting FY for Mid-term Management Plan (FY3/17)	Progress at the end of FY3/19	Final FY of Mid-term Management Plan (FY3/22)
Revenue	1,358 oku yen	1,628 oku yen(CAGR: +10%)	2,200 oku yen(CAGR: +10%)
Operating Profit	118 oku yen	146 oku yen(CAGR: +11%)	190 oku yen(CAGR: +10%)
Net D/E Ratio	0.9x	0.8x	Maintain lower than 1.0x for securing financial health
DPR	16.8%	18.3%	Advance gradually to more than 20%
ROE	11.7%	12.6%	More than 10%
Development Plan	Starting point for Mid-term Management Plan (At the end of Mar, 2017)	Progress at the end of FY3/20 H1 (FY3/18 - FY3/20 H1 end / cummulative)	Final FY of Mid-term Management Plan (At the end of Mar, 2022)
Dormitory	37,000 rooms	- Opened: 4,194 rooms - Already decided: Around 5,700 rooms (Progression rate: 81%)	7,000 rooms
Dormy Inn	10,200 rooms	- Opened: 3,652 rooms - Already decided: Around 9,000 rooms (Progression rate: 100%)	9,000 rooms
Resort	2,200 rooms	- Opened: 610 rooms - Already decided: Around 1,500 rooms (Progression rate: 107%)	1,400 rooms

(Source: the company)



## (2) Development Plan of Dormitories and Hotels for Sustainable Growth

	FY3		FY3/19 Results		FY3		FY3		FY3,	
Daniel Italia	+10 facilities*	+963 rooms*	+14 facilities*	+1.780 rooms*	+15 facilities*	+1.575 rooms*	+13 facilities*	+1.027 rooms*	+4 facilities*	+401 rooms*
Dormitory		473 facilities		485 facilities		493 facilities		+1,027 rooms 505 facilities		507 facilities
FY3/17:	Available facilities		Available facilities		Available facilities		Available facilities		Available facilities	
463 facilities /37,000 rooms	Lease ratio Available rooms	88.5% 38.166 rooms	Lease ratio Available rooms	88.5% 39.450 rooms	Lease ratio Available rooms	87.4% 40.632 rooms	Lease ratio Available rooms	87.7% 41.561 rooms	Lease ratio Available rooms	87.4% 41.721 rooms
		36,100 rooms	[L]Waseda, [L]Hiki			,		,		,
MTMP**7,000 rooms	Noda ANNEX,				[L]Sendaihigashigu		[L]Sapporokita, [l		[L]Sakado II, Niiga	
	[L]Senjunakamac		[L]Keiotsunashima		[L]Motoyama, [L]O		[L]Sendaihigashig		[L]Kyoto Kuinabas	shi,
	[L]Tsunashimaeki		[L]Tsurugashima, (		[L]Kagoshima, [L]k		[L]Nagoyanisshin		[L]Hiraoekimae	
	Higashiosaka, [L]		[L]Kaihinmakuhari,		[L]Komagome, Mei		[L]Hamadayama,			
Progression rate	[L]Minamikoshiga		[L]Hakataekiminam		[L]Setagayatodorok	i etc.	[L]Komazawakoe			
81%	[L]Irinaka II, [L]K		[L]Kokuraekimae et				[L]Esakakoen etc			
Dormy Inn	+9 facilities	+1,571 rooms	+9 facilities*	+1,530 rooms*	+7 facilities	+1,535 rooms	+9 facilities	+2,151 rooms	+11 facilities	+2,242 rooms
FY3/17:	Available facilities	72 facilities	Available facilities	80 facilities	Available facilities	87 facilities	Available facilities	96 facilities	Available facilities	107 facilities
64 facilities	Lease ratio	98.8%	Lease ratio	98.9%	Lease ratio	99.0%	Lease ratio	99.2%	Lease ratio	99.3%
/10,200 rooms	Available rooms	11,811 rooms	Available rooms	13,248 rooms	Available rooms	14,783 rooms	Available rooms	16,934 rooms	Available rooms	19,176 rooms
MTMP**9,000 rooms	[L]PREMIUM Kar	nda,			[L]Maebashi, [L]Fukui,		[L]Nono Kyotoshichijo, [L]Kobe,		[L]Nono Matsumoto,	
	[L]Miyazaki,				[L]Morioka, [L]Nono Asakusa,		[L]PREMIUM Ginza,		[L]Nono Sendai, [L]Tokyo bay(Toyosu),	
	[L]global cabin Su	iidobashi,			[L]Kawasaki, [L]Furano,		[L]Ikebukuro, [L]Nagasakiekimae,		[L]Hiroshima ANNEX, [L]Enoshima, [L]Nono Yodovabashi.	
Around 9,000 rooms	[L]Kofumarunouc	hi, [L]Izumo,	[L]global cabin Yokohamachukagai,		[L]Mito		[L]Toyohashi, [L]Gotenba,		[L]Nono Yodoyabashi, [L]Okayama, [L]Nono Matsue,	
Progression rate	[L]EXPRESS Send	dai-Seaside,	[L]Takamatsuchuoko [L]PREMIUM Namba				[L]Fukuyama, [L]Nono Kanazawa		[L]Nono Kumamoto.	
100%	[L]Nono Nara, [L]	Kochi.	[L]PREMIUM Namba						[L]Nono Asakusabette	I. [L]Yokohama.
	[L]Matsuvama		[L]PREMIUM OSAKA	utanama						
Resorts	+4 facilities	+253 rooms	+2 facilities	+171 rooms	+3 facilities	+241 rooms	+6 facilities	+486 rooms	+5 facilities	+359 rooms
FY3/17:	Available facilities	29 facilities	Available facilities	31 facilities	Available facilities	34 facilities	Available facilities	40 facilities	Available facilities	45 facilities
24 facilities	Lease ratio	58.7%	Lease ratio	60.2%	Lease ratio	61.7%	Lease ratio	60.4%	Lease ratio	66.9%
/2,200 rooms	Available rooms	2,478 rooms	Available rooms	2,649 rooms	Available rooms	2,890 rooms	Available rooms	3,376 rooms	Available rooms	3,735 rooms
MTMP**1,400 rooms	Keiun (Izumo),		[L]La Vista Kirishin	na (Kagoshima),	[L]Echigoyuzawa	(Niigata),	[L]La Vista Kusats	u (Gunma),	[L]Kawazu Onsen (S	hidsuoka),
	Tsukiyo no Usagi	(Izumo).	[L]Shirakawago (0	Gifu)	[L]Kotohira (Kaga	iwa).	[L]Nasushiobara Res	ngetsu(Tochigi).	[L]Ninnaji (Kyoto)	,
→Already decided				Inazumi (Akita)		[L]Wakuraonsen (I	shikawa),	[L]La Vista Hakod	late bay ANNEX,	
							Kikuyabettei Suiget	su (Shizuoka) etc.	[L]Jozankei etc.	
Progression rate	,				l					
107%					l					
Lease ratio		***		701				201		201
(Total)	89.	4%	89.	7%	89.	1%	89.	3%	89.8	3%
,y										

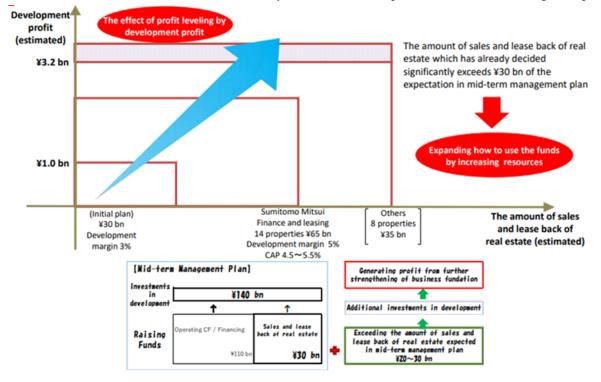
<sup>\*</sup>The number of increase in development facilities/rooms (not available facilities/rooms at the end of FY)

(Note) Red-highlighted parts mean the development facility with higher inbound ratio than our average. [L] parts mean the facilities for lease. Underline parts mean the developing facilities for sales and lease back of real estate not only complied with but also planned.

(Source: Kyoritsu Maintenance)

#### (3) Acceleration of sales and lease back of real estate

The amount of sales and lease back of real estate has already exceeded the one expected in the mid-term management plan.



(Source: the company)



#### (4) Stable securing of human resources

The Company has been implementing measures to secure human resources needed to ensure that the speed of its business expansion can be maintained. Along with proactive hiring of new graduates, efforts will be made to stably secure highly skilled human resources that can respond well to the needs of our customers.

\* Stable Securing of Human Resources: Further Strengthen Hiring Capabilities, Promote High Rates of Retention Number of New Graduate Hires

April 2019	April 2020	April 2021
296 (Act)	300 (Plan)	300~320 (Plan)
General work: 31	General work: 22	General work: 20
Hotel: 260	Hotel: 270	Hotel: 270~290
Senior: 5	Senior: 8	Senior: 10

(Created by Investment Bridge using Kyoritsu Maintenance Disclosure Material)

Kyoritsu Maintenance employed 57 foreign students from Nepal, Vietnam, China, Republic of Korea, etc. in April 2019. There are no restrictions in the number of recruits for foreign students, and the company will actively recruit talented personnel.

Utilizing the good relationships with universities and colleges cultivated through the Dormitory Business, the Company has a strong recruiting route for graduates with a recommendation from them. The number of recruits who graduated and were introduced from the universities and colleges that used the Company's dormitories was 147, which was 49.7% of the total recruits, in April 2019.

- Multilingual staff
  - To establish a system in which the staff at the call center of the company can attend to guests at hotels by telephone
  - Especially, in the Tokyo Metropolitan Area and the Kansai Area, where the ratio of foreign guests is high, the company positions multilingual staff (speaking English, Chinese, and South Korean) at the front desk.
- \* Cleaning and housekeeping staff
  - At 18 hotels, the company can directly employ and educate staff regardless of nationality, by utilizing its recruitment capacity. In the other hotels, the company outsources tasks to several firms.
  - The company is simplifying cleaning tasks through business operation reform, with the same quality.

# 3. First Half of Fiscal Year ending March 2020 Financial Results

#### (1) Consolidated Earnings

	FY 3/19 H1	Ratio to revenue	FY 3/20 H1	Ratio to revenue	YoY
Revenue	79,204	100.0%	93,815	100.0%	+18.4%
Gross profit	19,427	24.5%	21,034	22.4%	+8.3%
SG&A	11,383	14.4%	11,967	12.8%	+5.1%
Operating Profit	8,044	10.2%	9,066	9.7%	+12.7%
Ordinary Profit	7,839	9.9%	8,972	9.6%	+14.5%
Net Profit	5,319	6.7%	6,114	6.5%	+14.9%

<sup>\*</sup>Unit: million yen

#### Revenue and ordinary profit grew 18.4% and 14.5%, respectively, year on year.

In the first half of this term, international students from outside Japan increased, the ratio of students who go on to universities/colleges rose, more enterprises adopted a dormitory system, foreign visitors to Japan increased, and the demand for domestic travel grew because Golden Week in 2019 was 10 consecutive holidays. At the same time, there were still areas of concern, including labor shortages, the US-China trade dispute and deteriorating relations between Japan and South Korea. In addition, the Company was also affected by unexpected natural disasters such as torrential rainfall in the northern area of Kyushu and large typhoons. Under the circumstances, the Company proactively pursued further improvement of customer satisfaction and advanced development which are the two core

<sup>\*</sup> Figures include reference figures calculated by Investment Bridge Co., Ltd. Actual results may differ (applies to all tables in this report)



components of the medium-term management plan.

As a result, revenue increased 18.4% year on year to ¥93,815 million. The company recorded the expenses related to preparations to open new facilities, as well as the large-scale renovation expenses for further improvement of customer satisfaction in the first half, but these were fully offset by revenue growth and sales and lease back of real estate same as the first half of the previous fiscal year. Consequently, operating profit increased 12.7% year on year to ¥9,066 million. Ordinary profit increased 14.5% to ¥8,972 million, increasing for the 9th consecutive term and hitting a record high for the 7th consecutive term. Profit attributable to owners of parent was 6,114 million yen, up 14.9% year on year.

#### (2) Financial performance by Business Segment

	FY 3/19 H1	Ratio to revenue	FY 3/20 H1	Ratio to revenue	YoY
Dormitory	24,283	26.9%	25,177	25.7%	+3.7%
Hotel	39,043	43.3%	42,632	43.4%	+9.2%
Others	26,826	29.8%	30,316	30.9%	+13.0%
Adjustments	-10,948	-	-4,310	-	-
Total Revenue	79,204	100.0%	93,815	100.0%	+18.4%
Dormitory	3,727	38.9%	3,841	35.3%	+3.1%
Operating Profit Margin	15.4%	-	15.3%	-	-0.1pp
Hotel	4,782	50.0%	5,277	48.4%	+10.4%
Operating Profit Margin	12.2%	-	12.4%	-	+0.1pp
Others	1,060	11.1%	1,777	16.3%	+67.6%
Operating Profit Margin	4.0%	-	5.9%	-	+1.9pp
Adjustments	-1,525	-	-1,829	-	-
Total Operating Profit	8,044	100.0%	9,066	100.0%	+12.7%
Operating Profit Margin	10.2%	-	9.7%	-	-

<sup>\*</sup>Units: million yen

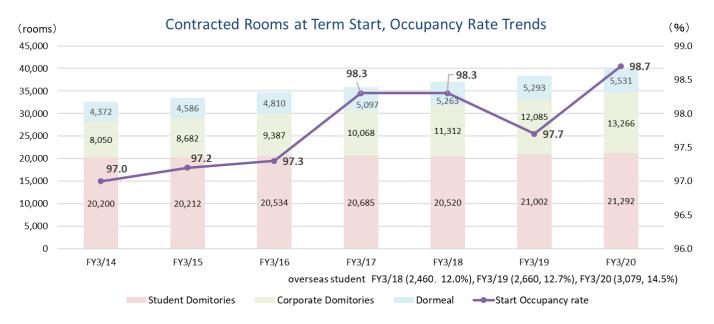
#### **Dormitory Business**

Revenue was 25,177 million yen, up 3.7% year on year, and operating profit was 3,841 million yen, up 3.1% year on year.

In April, the company established a total of 13 facilities and 1,451 rooms, including Meiji Global Village, which is a dormitory for international student exchange. The number of occupied rooms at the beginning of the term was 40,089, up 1,709 from the previous term. The business of dormitories for students performed well, thanks to the increase of international students, etc. As for the business of dormitories for corporate employees, the enterprises that adopted a dormitory system increased and the number of contracts with existing client enterprises rose. The occupancy rate in the entire dormitory business at the beginning of the term was 98.7%, up 1.0 point from the previous term, indicating a good start, and the dormitories opened in the term ending March 2020 produced revenue of 980 million yen. As for profit, offsetting the expenses for preparation for opening new facilities amounting to about 190 million yen and the cost for large-scale renovation of existing facilities amounting to about 70 million yen, the dormitories opened in the term ended March 2019 contributed to the growth of profit.

<sup>\*</sup>Others = Comprehensive Building Management Business, Food Services Business, Development Business and the businesses not included in reported segments





Created by Investment Bridge using Kyoritsu Maintenance Data

#### **Hotel Business**

Revenue was 42,632 million yen, up 9.2% year on year, and operating profit was 5,277 million yen, up 10.4% year on year. Revenue and profit grew, fully offsetting the effects of the natural disasters like huge typhoons and the expenses for the preparation for opening new facilities amounting to about 890 million yen, including those that are still to be opened, and the large-scale renovation of existing facilities amounting to about 64 million yen.

#### **Dormy Inn (Business Hotel) Business**

Revenue was 25,670 million yen, up 10.3% year on year. In the current term, the company has opened 3 facilities of "Natural Hot Spring Myogi no Yu Dormy Inn Maebashi," "Natural Hot Spring Habutae no Yu Dormy Inn Fukui," and "Natural Hot Spring Sansa no Yu Dormy Inn Morioka," in the first half. The number of travelers from South Korea decreased due to deterioration relations between Japan and South Korea. However, this negative impact was fully offset by growth in the number of guests from other countries, particularly China and Hong Kong. As a result, the number of inbound guests continued to increase. RevPar (the average room price multiplied by the occupancy rate for each room), one of the key performance indicators, undercut levels in the same period of the previous fiscal year in the Osaka region (\*) where the impact from the change of the number of inbound guests is high and other competitors have been focusing on supplying their new hotels. However, our nationwide expansion enabled us to cover this, and our characteristic service and unique features gave our hotels a strong popularity among domestic guests. As a result, RevPar exceeded levels in the same period of the previous year by 2.3% for existing Dormy Inn nationwide. Coupled with an increase in the number of available rooms, these factors boosted revenue and operating profit.

(\*) Although RevPar in the Osaka region undercut levels in the same period of the previous year, our RevPar by area remained the highest in the country.

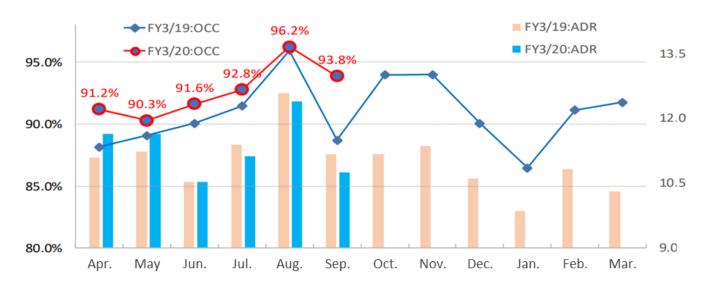
Out of the year-on-year revenue increase of 2.39 billion yen, 1.59 billion yen is from the hotels opened in FY 3/2019, 0.68 billion yen is from the hotels opened in FY 3/2020, and 0.44 billion yen is from existing hotels. Operating profit rose 19.1% (730 million yen) to 4.57 billion yen. Through the rise in RevPAR and the improvement in cost efficiency, the profit from existing hotels grew 620 million yen, and the profit from the hotels opened in the term ending March 2019 increased 240 million yen.

The number of foreign hotel guests grew 152,000 year on year to 1 million. The share of Korean people decreased from 42.0% to 28.1%, that of those from Hong Kong increased from 22.6% to 33.2% and that of Chinese people rose from 14.5% to 17.2%.



## Trend of Current Dormy Inn (Business Hotel) Occupancy Rate and Average Daily Rate

(Unit: thousand yen)



(Note) Above figures are excl. the impact of facilities that have been opened on and after April 1, 2018 to compare 2 periods of occupancy rate and ADR on a common basis

(Source: Kyoristu Maintenance)

Осси	pancv	Rate	(%)
Occu	Dancy	Rate	1701

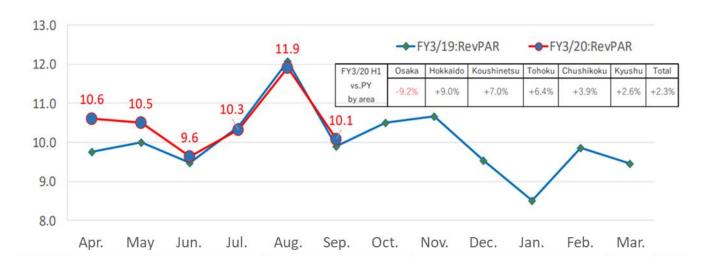
#### Average Daily Rate (thousand yen)

	1Q	2Q	FH of the year	3Q	4Q	Full year	1Q	2Q	FH of the year	3Q	4Q	Full year
FY3/2019	89.1	92.1	90.6	92.7	89.7	90.9	10.9	11.7	11.3	11.0	10.3	11.0
FY3/2020	91.0	94.3	92.7				11.3	11.4	11.3			
YoY	+1.9pp	+2.2pp	+2.1pp				+0.3	-0.3	+0.0			

Created by Investment Bridge using Kyoritsu Maintenance Data

#### Trend of Dormy Inn Revenue Per Available Room

(Unit: thousand yen)



(Note) Above figures are excl. the impact of facilities that have been opened on and after April 1, 2018 to compare 2 periods of RevPAR on a common basis (Source: Kyoritsu Maintenance)

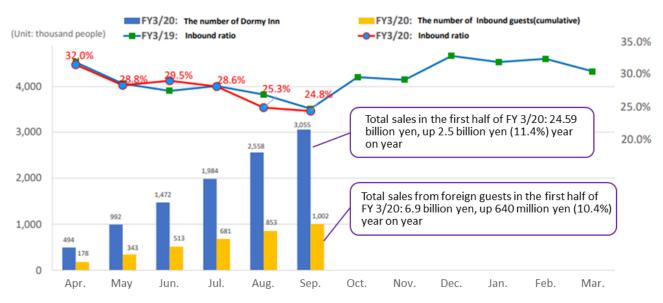


## RevPAR (thousand yen)

	1Q	2Q	FH of the year	3Q	4Q	Full year
FY3/2019	9.7	10.8	10.3	10.2	9.3	10.0
FY3/2020	10.3	10.8	10.5			
YoY	+0.5	+0.0	+0.2			

Created by Investment Bridge using Kyoritsu Maintenance Data

#### Variations in the number and ratio of foreign hotel guests of Dormy Inn



(Source: the company)

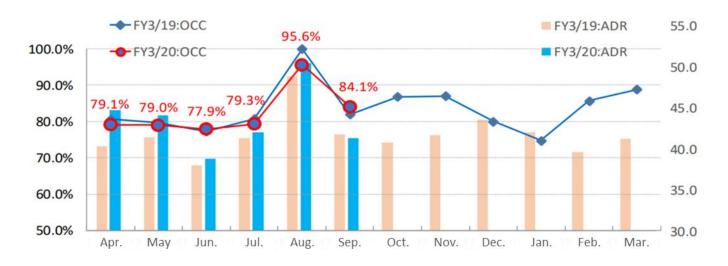
#### **Resort (Resort Hotel) Business**

Revenue was 16,960 million yen, up 7.6% year on year. In the current term, the company has opened two facilities: "Echigo-Yuzawa Hot Spring, Yukemuri-no-yado, Yuki-no-hana" and "Kotohira Hot Spring, Oyado, Shikishima-kan." Though some facilities were temporarily closed for renewal and there were some effects by natural disasters, the company moved its focus to a price strategy and as a result, and RevPAR in existing resort hotels exceeded levels in the same period of the previous fiscal year by 2.8%. Out of the year-on-year revenue increase of 1.19 billion yen, 0.81 billion yen is from the hotels opened in FY 3/2019, 0.4 billion yen is from existing hotels, and 0.33 billion yen is from the hotels opened in FY 3/2020. Operating profit was 707 million yen, down 25.2% year on year. RevPAR was healthy, expenses were rationalized and as a result, existing hotels increased profit by 770 million yen, but could not offset the effects of temporary closing for large-scale renovation and expenses for preparation for opening hotels in the current term.



## **Trend of Resort Hotel Existing Facility Occupancy Rate**

(Unit: thousand yen)



(Note) The above graph excludes the hotels opened on or after April 1, 2018. (to compare the above two terms under the same conditions) (Source: Kyoritsu Maintenance)

Occupancy Rate (%)

-0.8pp

# 2Q FH of the year 3Q 4Q Full year 87.6 83.4 84.6 83.0 83.6 86.4 82.7

Average Daily Rate (thousand yen)

1Q	2Q	FH of the year	3Q	4Q	Full year
40.0	44.4	42.3	42.0	41.0	41.9
42.7	45.0	43.9			
+2.7	+0.6	+1.6			

Created by Investment Bridge using Kyoritsu Maintenance Data.

-1.2pp

1Q

79.2

78.7

-0.5pp

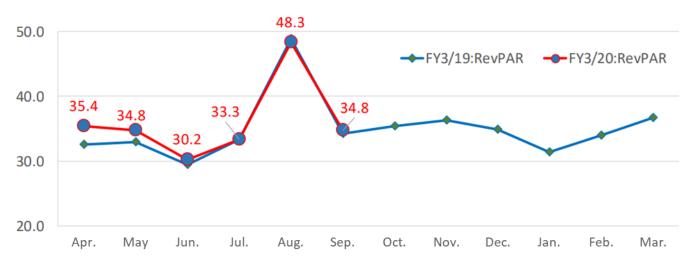
FY3/2019

FY3/2020

YoY

## Trend of Resort Hotel Revenue Per Available Room

(Unit: thousand yen)



(Note) Above figures are excl. the impact of facilities that have been opened on and after April 1, 2018 to compare 2 periods of RevPAR on a common basis

(Source: Kyoritsu Maintenance)



#### RevPAR (thousand yen)

	1Q	2Q	FH of the year	3Q	4Q	Full year
FY3/2019	31.7	38.9	35.3	35.5	34.0	35.1
FY3/2020	33.6	38.9	36.3			
YoY	+1.9	0.0	+1.0			

Created by Investment Bridge using Kyoritsu Maintenance Data.

#### Other Business

Revenue was 30,316 million yen, up 13.0% year on year, and operating profit was 1,777 million yen, up 67.6% year on year. Revenue and profit grew in every business. For Comprehensive Building Management Business, revenue was 8,074 million yen, up 8.5% year on year, and operating profit was 231 million yen, up 635.4% year on year. Revenue and profit grew, due to the increase of construction projects and contracts for building custodial service. For Food Service Business, revenue was 3,673 million yen, up 7.4% year on year, and operating profit was 86 million yen, up 240.9% year on year. Revenue and profit grew mainly driven by increase in the contracted hotel restaurants managed, etc. For Development Business, revenue was 11,723 million yen, up 20.5% year on year, and operating profit was 1,061 million yen, up 1.4% year on year.

The revenue of the other businesses (not included in the segments to be reported), including the Senior Life business (management of senior citizen housing), the Public Kyoritsu Partnership business (PKP: commissioned services business for regional government bodies), single life support business and insurance agency business, comprehensive human resource services business, and financing and administrative outsourcing services, increased 9.8% year on year to 6,844 million yen, while their operating profit was 397 million yen (in the same period of the previous year, an operating loss of 43 million yen posted). The steady improvement in profits from Senior Life and PKP Businesses contributed.

## (3) Financial Conditions and Cash Flow

#### **©Summarized Balance Sheet**

	Mar. 19	Sep. 19		Mar. 19	Sep. 19
Cash and Cash Equivalents	16,643	20,413	Trade Payables	6,788	8,330
Accounts Receivables	9,273	13,028	ST Interest-Bearing Liabilities	16,150	26,467
Current Assets	41,056	47,782	LT Interest-Bearing Liabilities	66,802	63,234
Tangible Assets	108,991	107,382	Liabilities	122,961	124,584
Intangible Assets	3,236	3,402	Net Assets	79,570	84,370
Investments and Others	48,569	49,753	Total Liabilities and Net Assets	202,531	208,955
Non-current Assets	160,796	160,537	Total Interest-Bearing Liabilities	82,952	89,701

<sup>\*</sup>Inventories = real estate for sale + real estate for sale in progress + expense of uncompleted contracts

The total assets as of the end of the first half (the end of Sep. 2019) were 208,955 million yen, up 6,423 million yen from the end of the previous term, mainly due to the increase in cash & cash equivalents and accounts receivable. Liabilities augmented 1,623 million yen from the end of the previous term to 124,584 million yen, due to the increase in interest-bearing liabilities. Net assets were 84,370 million yen, up 4.8 billion yen from the end of the previous term, thanks to the rise in retained earnings.

Capital-to-asset ratio was 40.4%, up 1.1 points from the end of the previous term.

Net D/E ratio, one of the KPIs for the Company, was 0.8x. This indicates that financial soundness has been maintained.

<sup>\*</sup>LT Interest Bearing Liability includes convertible bonds

<sup>\*</sup>Units: million yen



#### ©Cash Flow

	FY 3/19 H1	FY 3/20 H1	YoY
Operating cash flow	6,112	11,924	5,811 +95.1%
Investing cash flow	-10,906	-13,842	-2,936 -
Financing cash flow	7,584	5,747	-1,837 -24.2%
Cash and cash equivalents at the end of the period	19,790	19,857	67 +0.3%

<sup>\*</sup>Units: million yen

As for operating CF, the company had an inflow of 11,924 million yen, up 5,811 million yen year on year, mainly due to the decline in inventory assets. As for investing CF, the company had an outflow of 13,842 million yen, up 2,936 million yen year on year, due to the augmentation of expenditure for acquiring tangible assets. As for financing CF, the company had an inflow of 5,747 million yen, down 1,837 million yen year on year.

As a result, the balance of cash and cash equivalents as of the end of the first half of the current term grew 0.3% to 67 million yen from the end of the same period of the previous year.

# 4. Fiscal Year ending March 2020 Financial Forecast

#### **Consolidated Financial Forecast**

	FY 3/19 Act.	Ratio to revenue	FY 3/20 Est.	Ratio to revenue	YoY
Revenue	162,811	100.0%	183,000	100.0%	+12.4%
Operating Profit	14,567	8.9%	15,700	8.6%	+7.8%
Ordinary Profit	14,321	8.8%	15,400	8.4%	+7.5%
Net Profit	9,567	5.9%	10,200	5.6%	+6.6%

<sup>\*</sup>Unit: million yen

#### It is forecasted that revenue and ordinary profit will grow 12.4% and 7.5%, respectively, year on year.

There is no revision to the full-year forecast, and it is projected that revenue will grow 12.4% year on year to 183 billion yen and ordinary profit will rise 7.5% year on year to 15.4 billion yen.

The performance in the first half was healthy, but the full-year consolidated financial forecast has not been revised, considering concerns over the effects of Typhoon Hagibis, which hit Japan in October, and the unstable relation between Japan and South Korea.

As of now, the company plans to allocate most of the funds generated by the acceleration in the sales and lease back of real estate exceeding the amount set in the mid-term plan to additional development investment to earn more profits.

For the estimation of operating profit, the company took into account negative factors amounting to 1.45 billion yen, which is composed of the 450 million yen year on year augmentation of hotel-opening cost, the 800 million yen increase in expenses for large-scale renovation for improving customer satisfaction level and the 200 million yen rise in system upgrading cost.

Preconditions of key indicators for the full-year financial forecast

#### **Dormitory Business**

- -Initial occupancy rate: 98.7%, up 1.0 points year on year
- -Initial number of occupied rooms: 40,089, up 4.5% year on year

#### **Dormy Inn Business**

- -Number of hotels opened and rooms
  - ·7 hotels/1,535 rooms (+11.6%)
- -RevPAR: 10.3 thousand yen, up 3.0% year on year

#### Resort Business

- -Number of hotels opened and rooms
  - •3 hotels/241 rooms (+9.1%)
- -RevPAR: 36.7 thousand yen, up 4.8% year on year

There is no revision to the projected DPS. The projected annual dividend is 47.0 yen per share (including the interim dividend of 22.0 yen/share).



#### **ESG-related activities**

- •Enhancing corporate governance system
- ➤ Appointment of outside directors

One outside director who does not belong to the audit committee was appointed in June 2019. The director is a former Commissioner of Japan Tourism Agency, and versed in the administration of land, transportation, and sightseeing.

Two outside directors who belong to the audit committee were appointed. They are versed in finance, accounting, business administration, and economics.

—Developed a system so that the three directors above could monitor the business administration of the company as independent executives (which has been already listed in Tokyo Stock Exchange).

They participate in all the meetings with the board of directors and express their constructive opinions proactively.

- > To disclose convocation notices electronically/early, to enable shareholders to think over the bills to be discussed at a general meeting of shareholders to a sufficient degree
- Gender equality
- > The company appointed the first female director at the general meeting of shareholders in June 2019.
- The ratio of full-time female employees is increasing (as of the end of fiscal 2018, the ratio was 47.5%, plus 4.9 points from the end of fiscal 2015)
- > The ratios of female executives to executives and to full-time female employees are growing gently.
- Affordable and clean energy
  - Renewable energy

Participation in activities of Nakanojo Town, Gunma Prefecture, which promotes regional vitalization through the local production for local consumption of electric power

- > Environmental conservation activities
  - -To implement the WECO campaign for hotel guests who stay for successive days\*
  - -To adopt business cards made from limestone (LIMEX business cards)
- (\*): The company's unique campaign for conserving the environment by enabling hotel guests to specify the cleaning range for their rooms when staying at Dormy Inn for successive days.

## Measures to improve the company's recognition

- A corporate TV commercial in the program for broadcasting "Hakone Ekiden"
  - undoubtedly one of the well-known Ekiden races held in Japan
- Provision of programs for terrestrial TV, Internet TV, and radio, and corporate TV commercials
- TV commercials for La Vista of Kyoritsu Resort in Hokkaido and Kyushu areas
- PR videos of Kyoritsu Resort
- Official sponsor of the Japan women's football league ("Nadeshiko League") in 2019

Signed a contract for official sponsorship with the Nadeshiko League, where "strong, energetic women" flourish.

To support activities for conveying dreams and touching moments from earnest players of the Nadeshiko League to as many people as possible

- Enhancement of IR activities Participation in various IR events, etc.
  - IR events for individual investors in Japan: Holding of briefing sessions for individual and institutional investors, participation in IR fairs, meetings with investors, etc.
  - IR events for institutional investors outside Japan: Participation in overseas IR road shows and conferences (5 times in the term ended March 2019)

#### Measures for improving customer satisfaction level

- Establishment and strengthening of a comprehensive customer network
- \* Utilization of customer data for optimal hospitality for customers
  - Effective utilization of data on usage by customers for marketing, and thoroughgoing preservation and management of



customer data

- By holding customer data in advance, it is possible to attend to customers appropriately when they use the company's services.
- \* To design membership programs so that customers will deepen their understanding of the company and keep using its services
  - To design privileges and services so that loyal and repeat customers will deepen their understanding of the business and services of the company and use them with their family members
- \* To design point programs for enjoying benefits by using the company's booking channel
  The number of subscribers in the Company's own website for the hotel booking increased 37.2% from 550,000 at the end of March
  2018 to 750,000 at the end of September 2019
  - Tie-up with a shared point program with which customers can accumulate and use points easily\*

    \*Formed a tie-up with "d points" of NTT DOCOMO in November 2018. The service of using the d points was launched in April 2019.
- Development of "Domico," an app for dormitory occupants
  (In the current term, the company started installing the app in dormitories.)
- \* To enable customers to apply for meals and make a cancellation on the day concerned easily with a smartphone
- \* To enable customers to submit a notification on a sleepover with a smartphone

## 5. Conclusions

Thanks to the effects of the successive holidays in Golden Week, etc., the business performance in the first half of the term ending March 2020 was healthy. Typhoon Hagibis inflicted enormous damage on the Kanto region at the beginning of the second half, but its effect seems to be minor as a whole. Another concern is the trend of the number of foreign visitors to Japan. In October, the number of South Korean visitors to Japan dropped 65.5% year on year, and the number of foreign visitors decreased 5.5% despite the effects of Rugby World Cup (these figures were estimated by JNTO), but in the first half of the term ending March 2020, the decline in the number of Korean visitors to Japan was fully offset by the increase of visitors from other countries, and the demand from domestic customers was strong. Accordingly, its effect, too, is minor. The company has been struggled with improving the quality of the internet service for customers for years, but various measures are taken these days. The Company will be stronger if it is able to attain good results. In the next term, Tokyo Olympic Games will be held in 2020, and they are expected to bring some benefits to the company. PER is over 20x, but it can be said that there are still scope for share price improvement considering the underlying double-digit growth in FY3/20 operating profit forecast and medium-to-long-term growth potential.<Reference: Corporate Governance>

#### Organization type, and the composition of directors and auditors (as of December 1, 2019)

Organization type	Company with audit and supervisory committee	
Directors (excluding the members of	16 directors, including 3 external ones	
the audit and supervisory board)		
Auditors	3 auditors, including 2 external ones	

#### © Corporate Governance Report

Modified date: July 17, 2019

<Basic Policy>

Our company has, since inauguration, been following our management philosophy of "customers first" and striving for attaining our management policy of great contribution to society through provision of services of supplying food and shelter. In addition, we consider that it is essential to enrich our corporate governance system in order to achieve sustainable company development and long-term maximization of shareholder's interest and therefore take multitudinous measures, including acceleration of management decision-making, strengthening of the function of management supervision, enhanced and thorough accountability, expeditious and appropriate information disclosure, and the like. Our company has recognized that one of the most important business challenges is to secure transparency, soundness, etc.



Background

Furthermore, our company as an organization in compliance with the Companies Act has set up general meetings of shareholders, the board of directors, the audit and supervisory board, and accounting auditors. We have also established the compliance committee and meetings to exchange management information on our corporate group.

<Implementation of each principle of the Corporate Governance Code>

Principles	Reasons for non-compliance		
[Supplementary principle 4-10-1 Involvement of	Our company has not established any advisory committee that consists mainly		
and advice from independent external directors	of independent external directors under our board of directors.		
regarding important matters, such as nomination	In our company, when the board of directors examines nomination and		
and remuneration	remuneration, it takes into account opinions of multiple independent external		
	directors.		

< Policy on strategic shareholding>

<Disclosure Based on the Principles of the Corporate Governance Code>

**Principle** 

	Our company has held shares of our partner companies as strategically held shares for the purpose of cementing our transaction relationships.  Taking into consideration various factors of a relevant partner company, such as the profitability at this moment and in the future, the corporate planning department and the department in charge of transactions at our company will
	assess whether or not it is appropriate to strategically hold shares of the company from the perspective of whether or not strengthening of the business relationship with the company contributes to maintenance and improvement of our company's corporate value.
【Principle 1-4 So-called strategically held shares】	Screening of strategically held shares> Regarding the shares of all of our partner companies that our company has held, once a year, our corporate planning department asks the department in charge of transactions about the status of shareholding, taking into account the initial purpose of acquiring the shares, the trading conditions, such as the current transaction amount and transaction content, and economic rationale based on cost of capital and other related factors. When it turns out, through the screening, that some of the shares do not suit our initial purpose of share acquisition any longer, we will reduce them through sale or any other means. The details of the screening are reported to the board of directors every year. We discussed the purposes of holding shares of business partners and the rationality of shareholding as of the end of the term ended March 2019, and decided to keep holding the shares of 12 companies.
	<criteria exercising="" for="" rights="" voting=""> Regarding the exercise of the voting rights related to the strategically held shares, our company will exercise the rights in a proper manner, after assessing whether or not the content of a relevant bill contributes to maintenance and improvement of our company's corporate value and enhancement of shareholders' value through dialogue with a related company by the department (company) in charge of transactions and examination by dedicated departments, such as our corporate planning department.</criteria>



	With respect to any bill that could damage our company's corporate value or shareholder value, we will not exercise the voting rights in a positive manner, regardless of whether or not the bill has been proposed by our company or any of the shareholders.
【Principle 2-6 Fulfillment of functions as an asset owner of corporate pension funds】	Our company has adopted a contract-type corporate pension plan, and endeavors to prevent any conflict of interest from arising between beneficiaries of the corporate pension funds and our company by entrusting multiple Japanese and overseas pension fund management institutions with management of the reserve fund, and leaving entirely to each of those institutions selection of organizations to invest in and exercise of the voting rights.  Our company has assigned human resources with expertise in finance and personnel affairs to the department in charge of fund management so that the department will be able to develop greater expertise and fulfill their expected
	functions, such as monitoring of pension fund management institutions.
【Principle 4-11 Preconditions for ensuring the effectiveness of the board of directors and the audit and supervisory committee】 《Supplementary principle 4-11-1》 Views on the appropriate balance, diversity, and size of the board of directors as a whole	Our company has appointed people with extensive knowledge and experience in various fields, such as corporate management and finance, as directors in accordance with our policy of designating directors regardless of nationality, race, or gender.  With each of the directors possessing considerable expertise, our board of directors as a whole is well balanced and diverse in terms of knowledge, experience, and skills.  In addition, we endeavor to achieve greater diversity by appointing those who have profound knowledge and insight as independent external directors.
≪ Supplementary principle 4-11-2 ≫ Status of members holding concurrent posts among the board of directors and the audit and supervisory committee	Our company discloses, every year, the status of directors who concurrently hold multiple posts through the reference material attached to the Notice of Convocation of General Meeting of Shareholders.  Furthermore, as the attendance rate of the directors, including independent external directors, at meetings of the board of directors is high, where the directors proactively speak up, ask questions, and hold discussion with each other, we have considered that the number of directors holding concurrent posts is reasonable and acceptable, and the directors have properly fulfilled their respective roles and responsibilities.
≪Supplementary principle 4-11-3≫ Evaluation of the effectiveness of the board of directors	Once a year, our company analyzes and evaluates the effectiveness of the board of directors during a period from the end of March to May, which corresponds to the end of a fiscal year.  The methods for analysis and evaluation are to conduct a questionnaire survey targeting directors, summarize the results at the secretariat of the board of directors, and check the contents of the analysis and evaluation at a meeting of the board of directors.  As a result of the evaluation of the effectiveness of the board of directors in the previous fiscal year, it was concluded that there are no special problems with the structure and operation of the board of directors, the provision of information to directors, or the like, and the board of directors functioned effectively. By implementing various measures, our company will strive to improve the effectiveness of the board of directors further.

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