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PRESTIGE INTERNATIONAL

November 2, 2026

Company name Prestige International Inc.
Representative Shinichi Tamagami, CEO
(Securities code 4290, Tokyo Stock Exchange Prime Market)

Notification and Apology Concerning Information Leakage Caused by Unauthorized Access to the Group's Business Systems

Prestige International Inc. (the "Company") has confirmed that an unauthorized intrusion into the Group's business systems led to the leakage of customer data related to services outsourced by client companies to its subsidiary, Prestige Core Solution inc. ("PCS").

We sincerely and deeply apologize to our customers, business partners, shareholders, investors, and all related parties for the immense inconvenience and concern this incident may cause.

The details confirmed as of the present date are as follows:

1. Background and Actions Taken

On October 29, 2026, the Group detected unauthorized access to its business systems and promptly implemented security measures, including the invalidation of compromised credentials. As unauthorized access was subsequently confirmed to be continuing, the relevant systems were shut down on October 30.

Currently, we are investigating the root cause and the scope of the impact in collaboration with external specialized organizations. Regarding this matter, we are proceeding with reporting to the Personal Information Protection Commission and consulting with the police.

2. Leaked Personal Information

Affected System	Business systems used by PCS for call reception, dispatching, and coordination of roadside assistance services and related operations outsourced by client companies.
Number of Records	Up to approximately 5.5 million records.
Details of Information	Information regarding customers who utilized roadside assistance services outsourced by client companies: ● Names, addresses, telephone numbers, and email addresses ● Vehicle-related information (registration numbers, vehicle identification numbers (VIN), etc.) ● Incident and breakdown intake details ● Financial institution account information (partial)

* The number of records represents the maximum potential number including duplicates. The exact number of unique individuals is currently under careful review.
* No leakage of credit card information has been confirmed at this time.
* There is a possibility that information regarding some of our partner/contractor companies may also be included, and we are currently conducting a detailed review.

3. Important Advisory for Customers

At this time, no secondary damage or unauthorized usage resulting from this incident has been confirmed.

Please be cautious of suspicious phone calls, emails, SMS messages, or other communications claiming to be from the Company, our group companies, insurance companies, or related entities. We strongly advise that you do not click on suspicious URLs or respond to unsolicited communications. The Company and its group companies will never ask for passwords, bank account PIN numbers, or sensitive credentials via phone or email in connection with this matter.

4. Future Response and Measures to Prevent Recurrence

Regarding notifications and guidance for affected customers, we will take appropriate actions in close consultation and coordination with our client companies. While continuing to advance the investigation with external specialized organizations, we will implement system modifications and strengthen our monitoring framework to prevent any recurrence.

Please note that even while the relevant systems are suspended, roadside assistance and related operations continue to operate through alternative operational procedures.

5. Impact on Financial Results

The impact of this matter on the Company's consolidated financial results is currently under review. If it is determined that a revision is necessary to the consolidated earnings forecast for the fiscal year ending March 31, 2027 (announced on October 29, 2026), or if any new material facts requiring disclosure arise, we will announce them promptly.

As stated above, no secondary damages resulting from this incident have been confirmed at present.

6. Contact Information Regarding This Matter

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