

# Mid-term Business Plan 2027

### FY2025-FY2027

February 14, 2025 BuySell Technologies Co., Ltd. TSE Growth Market : 7685

### Contents

- 01 Mid-term Business Plan
- **02** The Market Environment
- **03** Business Strategies
- 04 M&A Strategies
- **05** Investment and Financial Strategies
- **06** Governance Structure, ESG/SDGs



# **Mid-term Business Plan**

# Review of the previous three fiscal years (FY2022-FY2024)



### > FY2022-FY2024 Business Review

Home visit purchase business	•	Struggled in FY2023 due to deterioration of home-visit purchase business environment caused by external factors such as a wide-area robbery incident and extreme heat.
	•	V-shaped recovery in FY2024 by implementing strategic changes such as strengthening acquisition of return visits, improving cost management of advertising and other expenses, and equalizing the number of visits throughout the year.
Group store purchase business	•	Timeless, achieved significant earnings growth, and the group store business, including newly consolidated group companies, performed well.
M&A	•	Executed 4 M&As in 3 years, mainly in the resale area, with successful PMI synergies and consolidated profit add-on from M&As
	•	Achieved long-awaited M&A with Rext HD ("Fuku-chan"), the No. 2 home-visit purchase business in the industry, in October 2024 (PL consolidated from FY25)
results	•	Although the home-visit purchase business temporarily struggled due to changes in the external environment, including a wide-area robbery incident that was not anticipated when the previous medium-term management plan was formulated, a turnaround in the home-visit purchase business in FY2024, aggressive promotion of M&A and high growth in the group company store purchasing business, including PMI, contributed to the business performance. In FY2024, the company achieved consolidated net sales of ¥60.0 billion and consolidated operating income of ¥3.7 billion.

### > Key strategic themes of the new medium-term business plan (FY2025-FY2027)

- Strategy planning based on the constant occurrence of external influences such as widespread robberies and extreme heat, flexible strategy changes, and securing strategic investment slots positioned as up-front investments.
- Building an overwhelming competitive advantage in the area of home visit purchase visitation (especially in the marketing area) for "BuySell" x "Fuku-chan" by joining Rext HD.
- Business expansion through both "home-visit purchase business" and "store purchase business" and reduction of risk
  volatility through diversification of channels
- Further acceleration of continuous M&A backed by M&A track record and synergy creation through reproducible PMI



# MISSIONWe are a bridge that transcends people, transcends time,<br/>and connects important things.VISIONWe lead a recycling-oriented society with our excellent<br/>people and new technologies.

• Contributing to the formation of a recycling-oriented society through the revitalization of secondary distribution markets for the realization of a sustainable society.

• Maximize corporate value by pursuing sustainable growth as a company that co-creates value with various stakeholders, including customers, shareholders, employees, and society.



### Long-term goal

\*Refer to the next slide for details.

- Strengthening competitive advantage by improving intrinsic customer added value and customer experience
- Building a business model focused on LTV maximization to establish "growth potential," "profitability," and "sustainability
- Achieve roll-up of the resale market, including industry restructuring (leading company in the resale market)

### Our goal by FY2027

- Establish a strong position in the home-visit purchase business with "BuySell" and "Fuku-chan
- Establish a leading position in the store purchase business by expanding the number of stores in the group to more than 600
- Creation of a new revenue base through global expansion centered on overseas sales channels
- Realization of profit margin improvement through productivity enhancement by "people (organizational and human resource enhancement)" x "technology (full-scale operation of Cosmos)
- Promote roll-up of the resale market and achieve inorganic growth through continuous M&A execution

CUSTOMER

**BUYSELL GROUP SERVICE** 

**RESALE INDUSTRY** 



### Customer value and customer experience improvement

• Competitive appraisal prices

......

. . . . . . . . . . . . . . . . .

- Providing a high customer satisfaction appraisal experience through both "people" and "technology
- Improvement of service quality with the first priority of "safety and security" through a high compliance system

### Business evolution to LTV model

- [ Expanding the repeat customer base who want to use the service "over and over again
- Realization of a resale multi-channel that can be used by "anyone, anytime, anywhere
- Building brand equity as "Buying and selling resaled goods = BuySell Group" and "Safety and peace of mind = BuySell Group

### Resale market industry restructuring

- Leading the industry reorganization of the resale market, which is crowded with players offering homogenized services.
- Maximize social and customer added value in the resale industry as a leading resale company



### Performance targets for FY12/2027 (organic performance targets assuming non new M&A)

	FY2024 Actual	FY2027 Forecast	)
Sales	¥59.97 billion	¥140.0 billion	<u>CAGR</u> (FY24-27) <b>32.7%</b>
Operating income	¥4.73 billion	¥11.0 billion	32.5%
Operating income before amortization of goodwill*	¥5.56 billion	¥12.3 billion	30.3%
OPM	<b>7.9</b> %	<b>7.9</b> %	

\* Operating income before amortization of goodwill = Consolidated operating income + amortization of goodwill + amortization of customer-related asset

Note: M&A of Rext HD in October 2024 will start PL consolidation from FY2025 (FY2024 results are non-consolidated)

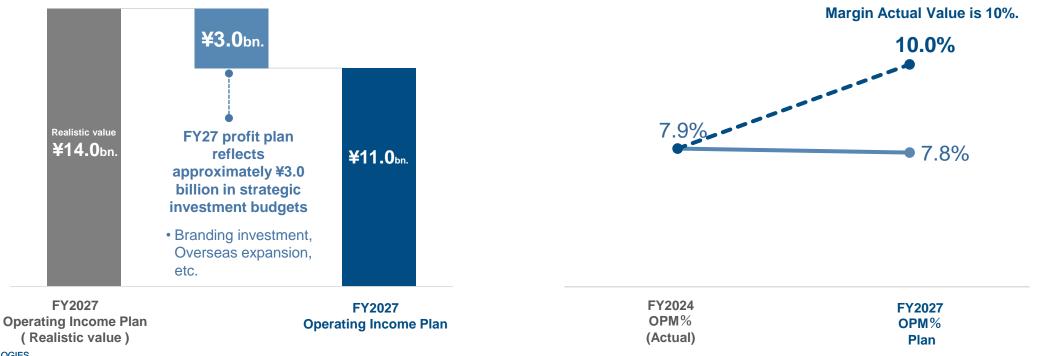
# (Reference) Medium-term business plan 2027 Operating Income Plan



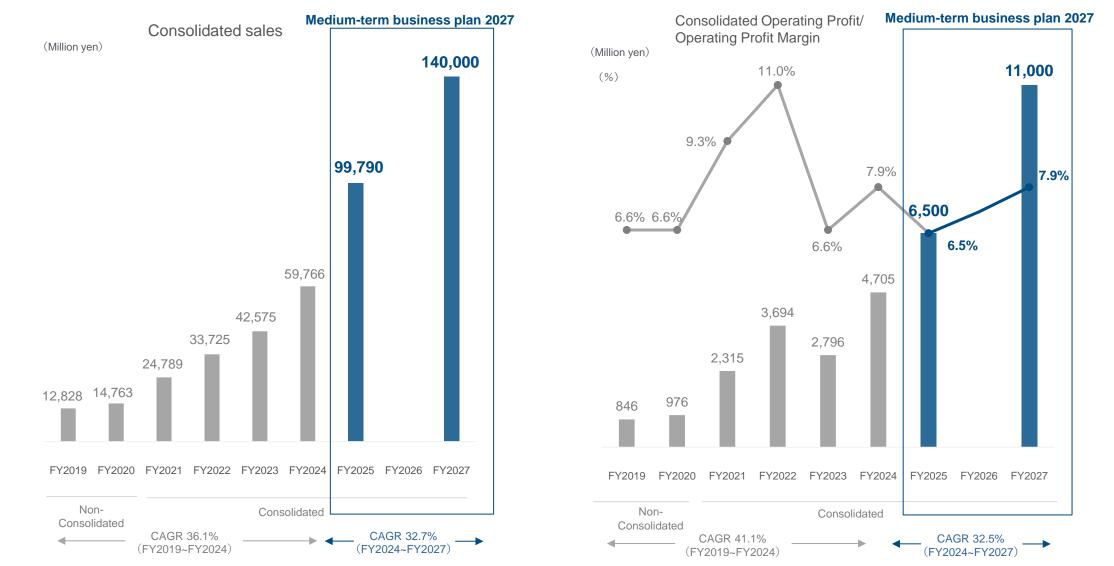
- This medium-term business plan, in addition to solid business growth over the three-year period through FY2027, reflects strategic investments, mainly branding investments and overseas expansion, in the three-year profit plan from the perspective of achieving sustainable business growth by establishing a medium- to long-term business foundation and competitive advantage.
- The FY2027 operating income plan, which is the mid-term financial guidance, includes approximately ¥3 billion in branding investments, etc.
   Excluding these strategic investment budgets, operating income based on actual performance is ¥14 billion, and operating margin is at the 10% level.

FY2027 Operating Income Plan

FY2027 Operating Margin Plan



# **Performance Highlights and Medium-Term Performance Targets**



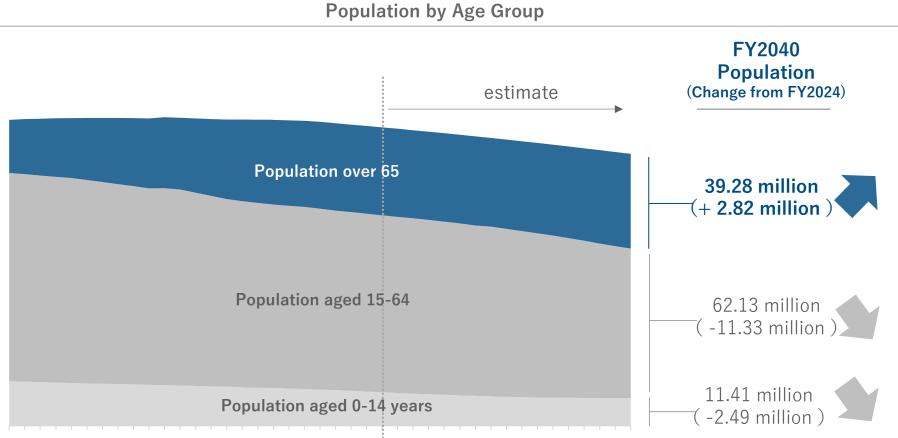
**BUYSELL** 



# **The Market Environment**

# Macrostructural changes (further aging of society)

• Even as Japan's population declines, the population over 65 years old, the customer base for our on-site purchase service, is expected to increase, and the need to dispose of unwanted items is expected to grow as the aging society progresses.



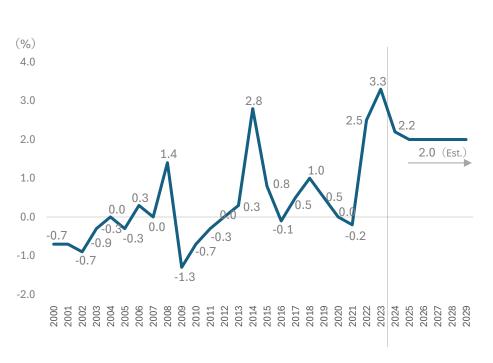
2000 2002 2004 2006 2008 2010 2012 2014 2016 2018 2020 2022 2024 2026 2028 2030 2032 2034 2036 2038 2040

Source: Compiled by our company from data from the Statistics Bureau of the Ministry of Internal Affairs and Communications (birth medium and death medium)



### Macrostructural changes (inflation progression and changes in consumer attitudes)

- Domestic price inflation has been on a continuous upward trend since 2022, and prices are expected to rise about 2% annually in future projections.
- Against this backdrop, changes in consumer awareness, such as an increased willingness to sell personal belongings and purchase resaled items, are creating a tailwind for the resale market.



Trends in domestic price inflation

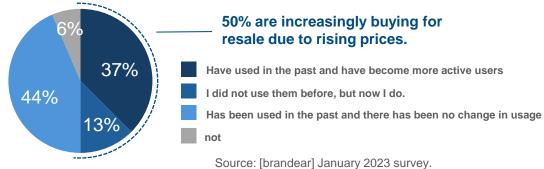
Source: Prepared by the Company from IMF 2024 data.

### Consumer attitudes toward buying and selling resale items

Have you ever bought, auctioned, or sold items you had on hand on a flea market site, etc., in order to counter rising prices?



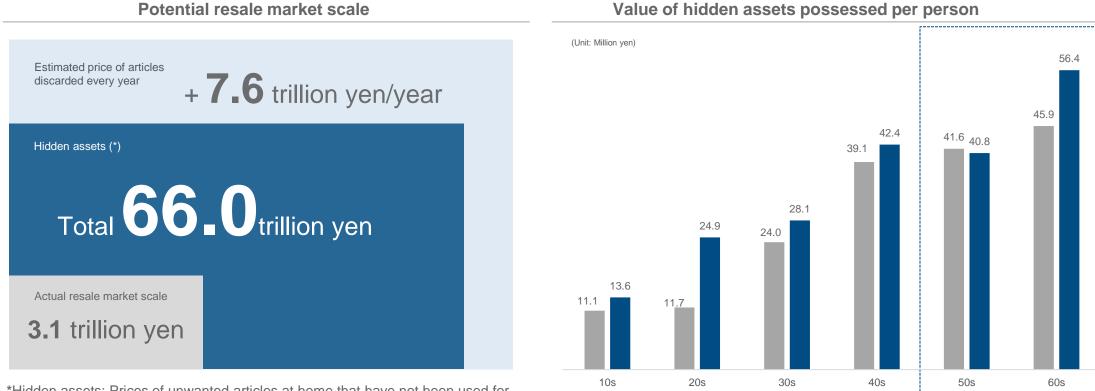
Have you purchased items from resale in any genre in response to rising prices?



BUYSEL

### Potential resale market "hidden assets" outlook

- The total amount of "hidden assets" (the estimated value of unused items in the home that have not been used for more than a year), which indicates the size of the latent resale market in Japan, is estimated to be approximately 66 trillion JPY, and the potential for latent resale market growth is huge.
- The company's strength is in at-at-home pickups which unearth "hidden assets" (precious metals, brand goods, watches, etc.), mainly from wealthy seniors in their 50s and above, and realize the expansion of purchases.



\*Hidden assets: Prices of unwanted articles at home that have not been used for one year or longer.

Source : [ Reuse Market Databook 2024 ] The Reuse Economy Newspaper 、 Mercari, Inc. and NLI Research Institute supervising ( Dated December 14, 2021, and November 15, 2023 ) based on survey results and our estimates

Our main customer base

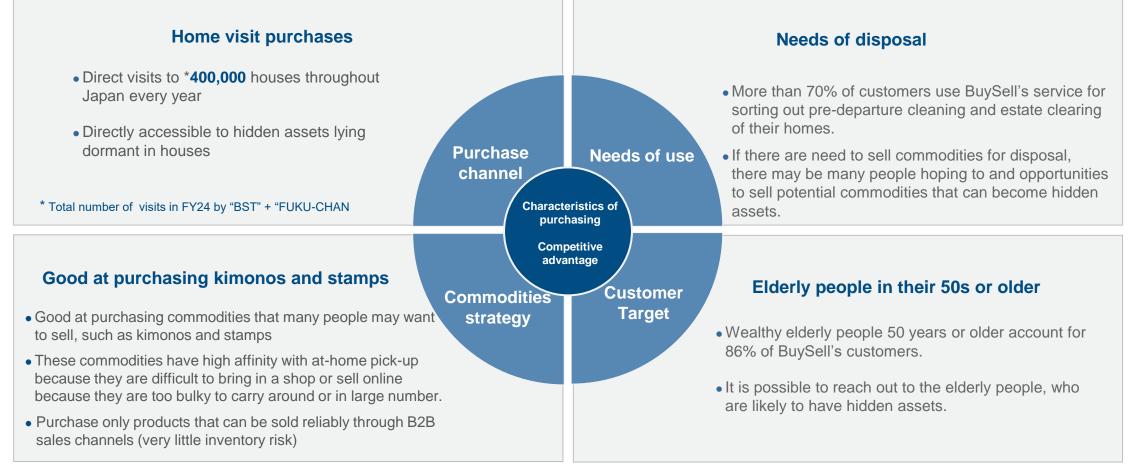
■ Male ■ Female

BUYSEL

# Four characteristics that support purchasing, which is the source of our competitive advantage



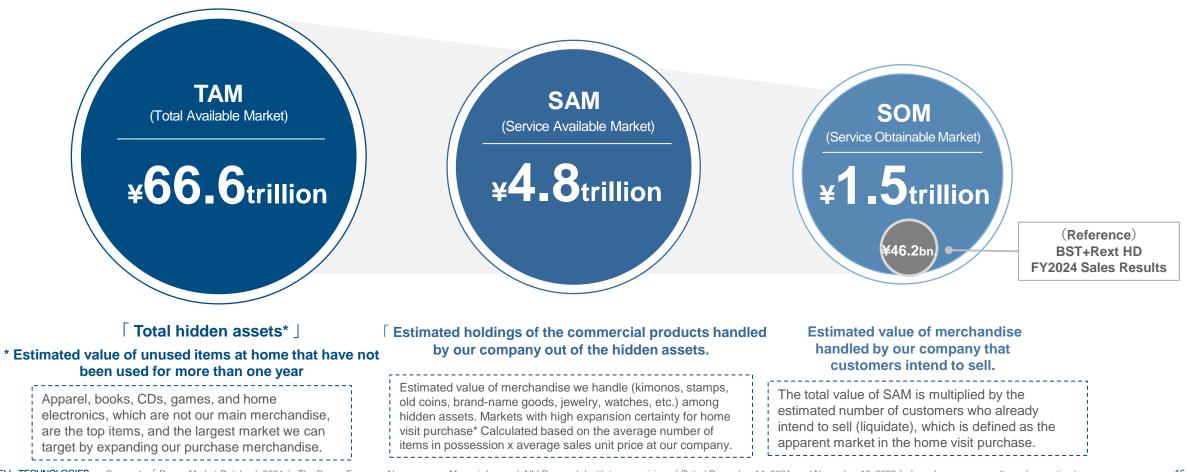
- Forming differentiated positioning that captures the disposal needs of seniors, with our strengths in purchasing kimonos and stamps for which there is a high demand for disposal and home visit purchases.
- Realize direct access to "hidden assets"," which is the latent resale market, by visiting customers at their homes.



### Market size of home-visit purchase business

Of the total "hidden assets" valued at ¥66 trillion, our group primarily handles merchandise worth approximately ¥4.8 trillion.
 Additionally, customers plan to sell items with an estimated value of around ¥1.5 trillion. This indicates that the potential market size for our group's home-visit purchase business is substantial.

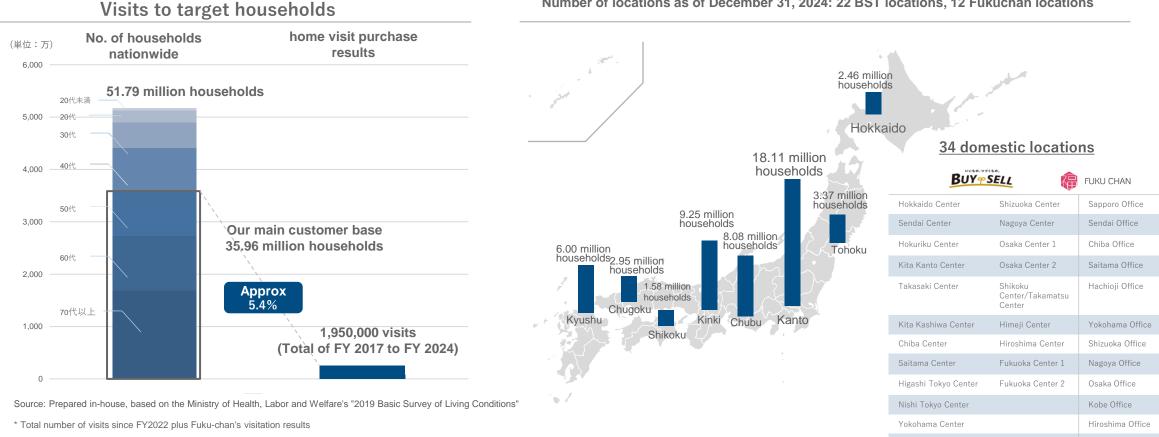
TAM/SAM/SOM (including our estimates) for home-visit purchase market (hidden assets)



BUYSELI

# Growth in the number of business visits

The number of visits to target customer households is about 5% of the total number of visits in Japan in the past, even for the No. 1 group of at-home-visit purchases, BuySell + Fuku-chan.



Distribution of 51.79 million households nationwide and our business offices

Hon Atsugi Center

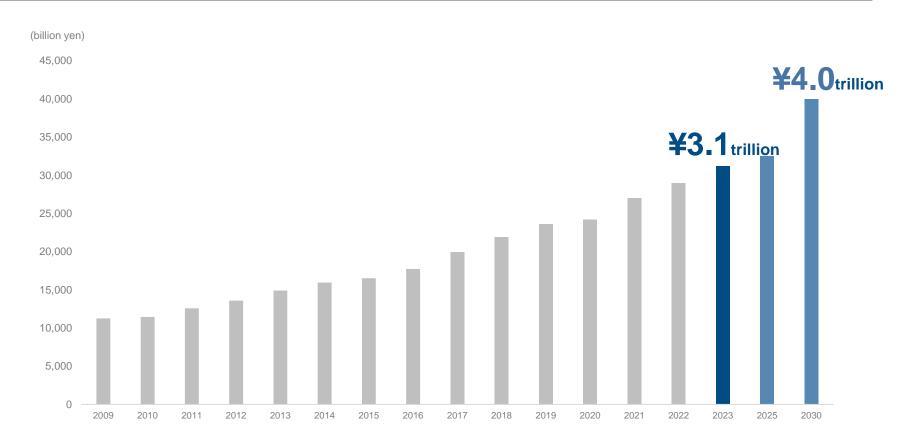
Number of locations as of December 31, 2024: 22 BST locations, 12 Fukuchan locations

Fukuoka Office



### **Outlook for the apparent resale market**

- The apparent resale market consists mainly of the CtoC and BtoC markets, with a market size of approximately ¥3.1 trillion in 2023.
- The market is expected to expand to ¥4 trillion by 2030 and continues to grow steadily every year.



The size of the apparent resale market

BUYSELL

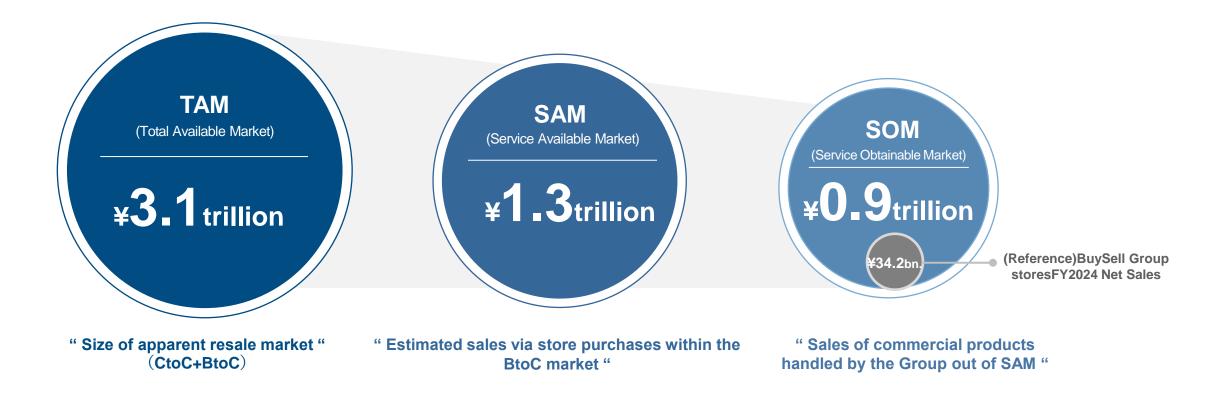
Source : [ Reuse Market Databook 2024 ] The Reuse Economy Newspaper

### Market size of store purchase business



A competitive market with approximately 19,000 stores, but with few differentiating factors and only homogeneous service offerings, a
market in which we can achieve a roll-up of the resale industry, including industry restructuring, by accelerating M&A, a key strategy of
the Company.

TAM/SAM/SOM of the apparent resale market (store purchase market) (including our estimates)



BUYSELI

# Summary of the Company's Strategic Policy for the Resale Market

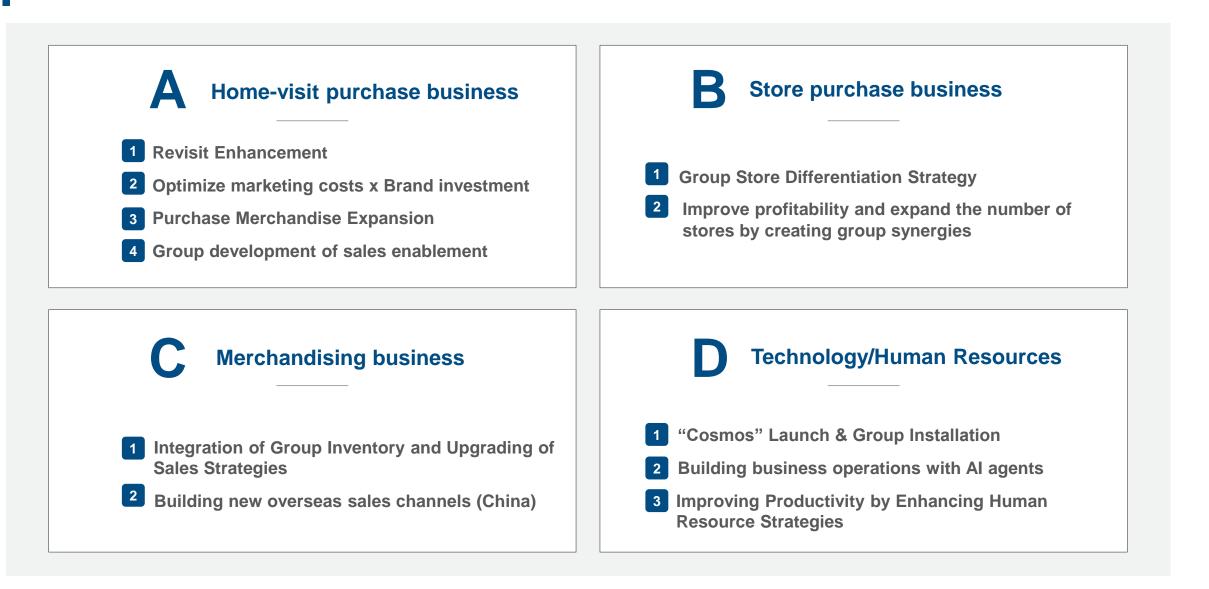


BUYSELL



# **Business Strategies**



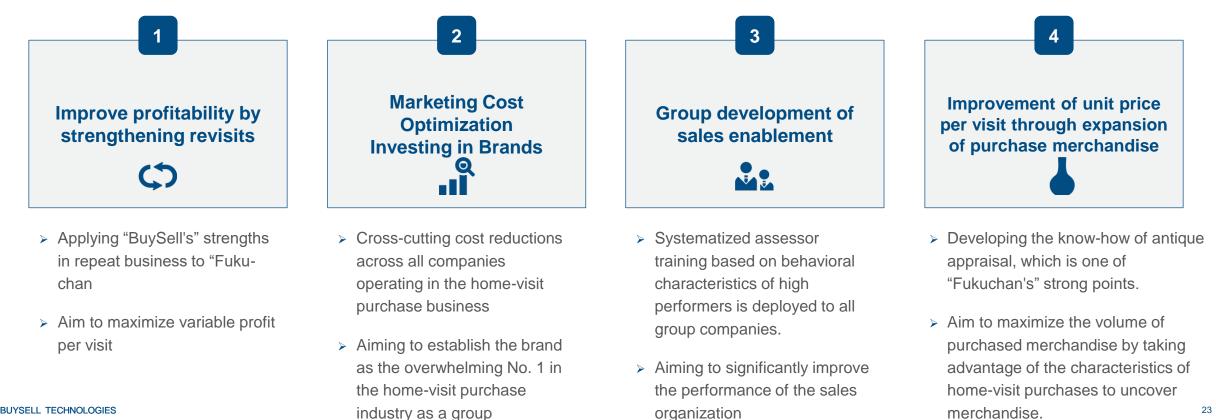


### Α Home-visit purchase business Growth strategy summary

- BUYSELL TECHNOLOGIES
- Aiming to build an overwhelming competitive advantage in the industry through synergies between "BuySell," the No. 1 company in the home-visit purchase industry, and "Fuku-chan," the No. 2 company in the same industry.



Growth strategy aimed at through synergies between BuySell and Fuku-chan



### Improve profitability by strengthening revisits **A-1**

- Aim for 20% revisit rate in FY2027 by further brushing up the know-how cultivated so far in acquiring revisits for "BuySell" homevisits.
- Revisit ratio of "Fuku-chan" home-visits was only 1% in FY2024, leaving a large room for growth, and by horizontally deploying BuySell's know-how on how to acquire return visits, we aim to achieve 10% level in FY2027.

### Effects of improved profitability realized through revisit enhancements



\*1 Gross profit per visit for internal management accounting to manage KPIs by Field Sales business unit Figures are not disclosed due to management accounting KPIs. Disclose the expected rate of increase in unit price with the initial unit price as 100

\*2 Figures are not disclosed, so images are shown.

**FY27** 

20%

10%

いいもの、つづくもの。

**BUY** SELI

FUKU CHAN

BuySell know-how deployment

quickly raises revisit ratios

FY26

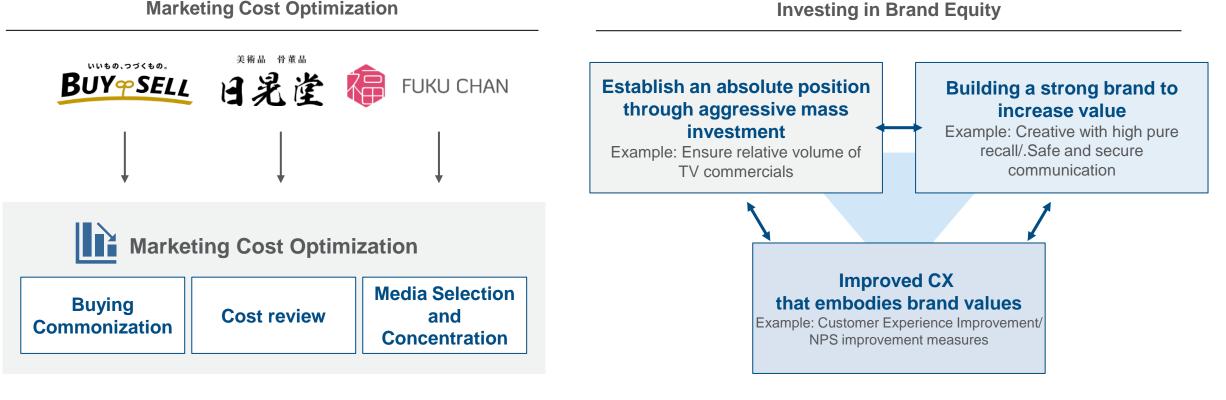


**Revisit Ratio Forecast Trends** 

**FY25** 

# A-2 Marketing Cost Optimization x Investment in our brand

- Reduction of advertising costs by optimizing marketing costs at the three group companies that operate the home-visit purchase business
- Policy to actively invest in brands with a medium- to long-term outlook in the marketing area, which is positioned as an optimized cost and company-wide strategic investment.



Continue to optimize advertising expenses at around 5% level every year for FY27

Establish competitive advantage and reduce customer acquisition costs

BUYSELL

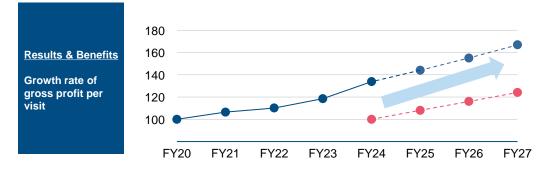
### A-3 · A-4 Sales Enablement Introduction / Purchase Merchandise Expansion



- Enablement initiatives that BuySell has developed over many years have been molded and introduced to each company in the Group.
- Aiming to increase revenue by raising the gross profit per visit by expanding purchased merchandise by taking advantage of synergies between both BuySell and Fuku-chan and by securing the purchase of merchandise that had been left undone.

### **Enablement Initiatives and Results**

Visualization of top buyers' knowledge and experience for use in training programs



\* Gross profit per visit for internal management accounting to manage KPIs by Field Sales business unit Figures are not disclosed due to management accounting KPIs. Disclose the expected rate of increase in unit price with the initial unit price as 100

### Segment expansion of purchased merchandise



### **Strengthen existing products**

Sharing of know-how on the purchase of existing merchandise such as antiques, minimization of oversold purchases Examples of products... antiques , etc.



### **Advanced Pricing**

Sophisticated pricing of high-priced products up to the standards of toC sales

Examples of products...brand-name goods, watches, etc.

### Expansion of new merchandise

xpanding into new main merchandise areas while strengthening stable sales channel strategies

Example of merchandise...apparel, etc.

### **Reference) Example of sales enablement**



• The Enablement department, which is an education and training specialist unit, conducted education and training based on setting KPI as indicators for individual key actions that are directly linked to the improvement of a major KPI, the variable profit on at-home pickups (gross profit on sales), resulting in significant performance improvement of the sales organization.

< Data-driven management case study: Improving the performance of the sales organization >



<sup>-</sup> KPIs eliminating impact of sales on a growth of gross profit

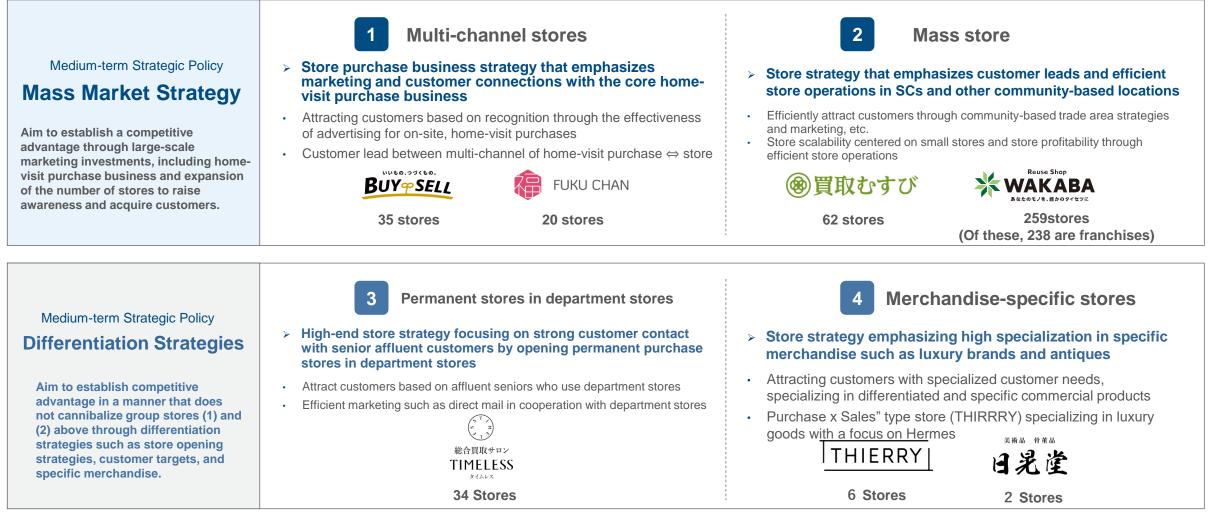
- Values are not disclosed because these KPIs are for management accounting.

By applying the same data-driven management in all departments, the aim is to improve a wide range of KPIs, and achieve improved performance.

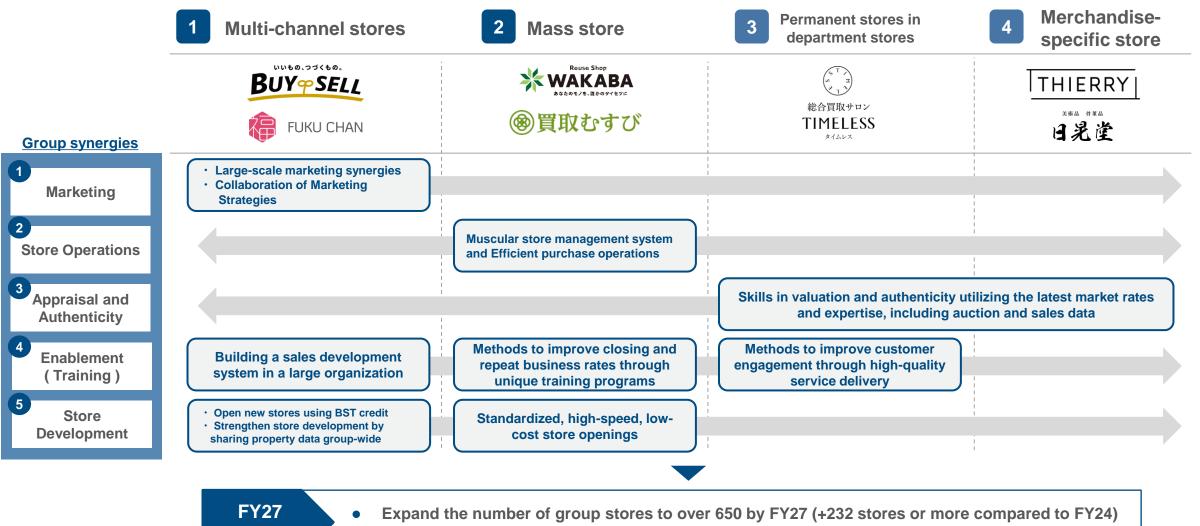
# **B-1 Group Store Business strategic policy**



• Aim to establish a competitive advantage in the store purchase business by promoting a differentiation strategy in the group's stores while achieving overall group optimization



• Aim to both expand the number of stores and increase profitability per store by creating group synergies centered on the strengths of each group store.



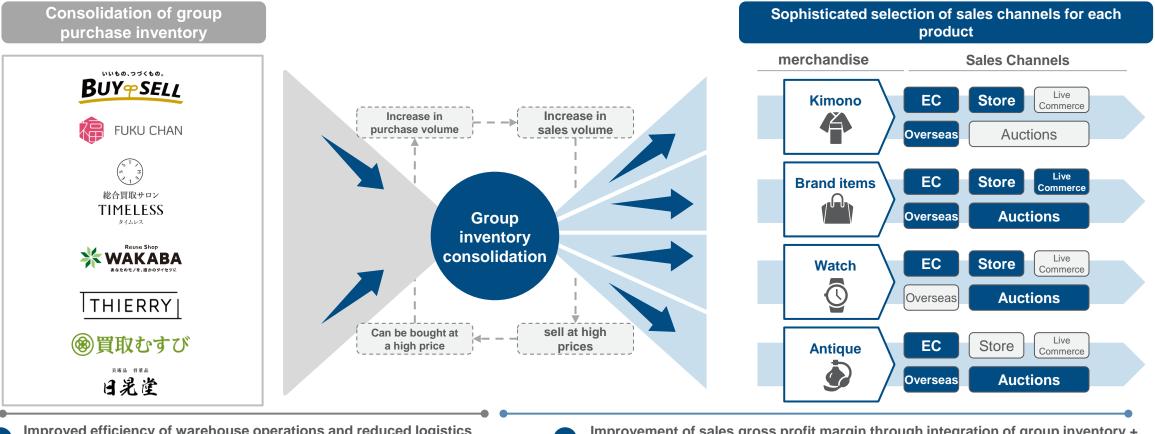
• Improvement of gross profit per store and operating income

Target

BUYSELL

# C-1 Integration of Group Inventory and Upgrading of Sales Strategies

- Aiming to improve operating margin through cost reductions by improving warehouse operations and optimizing sales promotion and logistics costs by integrating group inventories.
- Aiming to improve gross profit by maximizing sales amount by consolidating the group's inventory to the most appropriate sales channel for each product.



Improved efficiency of warehouse operations and reduced logistics costs by integrating group inventories

2 Improvement of sales gross profit margin through integration of group inventory + selection and expansion of sales channels segmented by product line

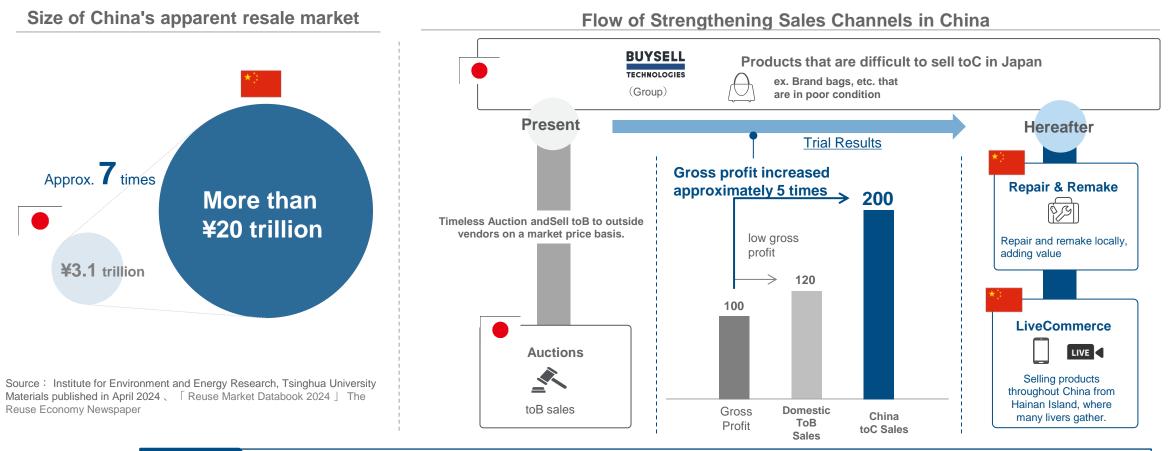


(1) Cost reduction through integration of group inventory management + (2) Gross profit increase through sales channel optimization  $\Rightarrow$  Aim to improve operating margin to about 1% level by FY27 through

BUYSELL

# C-2 Building new overseas sales channels (China)

- As our first overseas expansion, we will establish a subsidiary in Hainan Island, China, which is expected to become a free trade port in the future and plan to start operations in 2025 to expand high-unit price sales channels targeting the huge Chinese apparent resale market of over 20 trillion yen.
- Aiming to improve gross profit margins by repairing and remaking products in China that were previously sold through domestic to B auctions and selling them through live commerce.



## • Building a sales channel in China, the possibility of profit add-on at the level of approximately ¥1.5 billion by expanding to target products only in the Group's inventory.

**FY27** 

Target

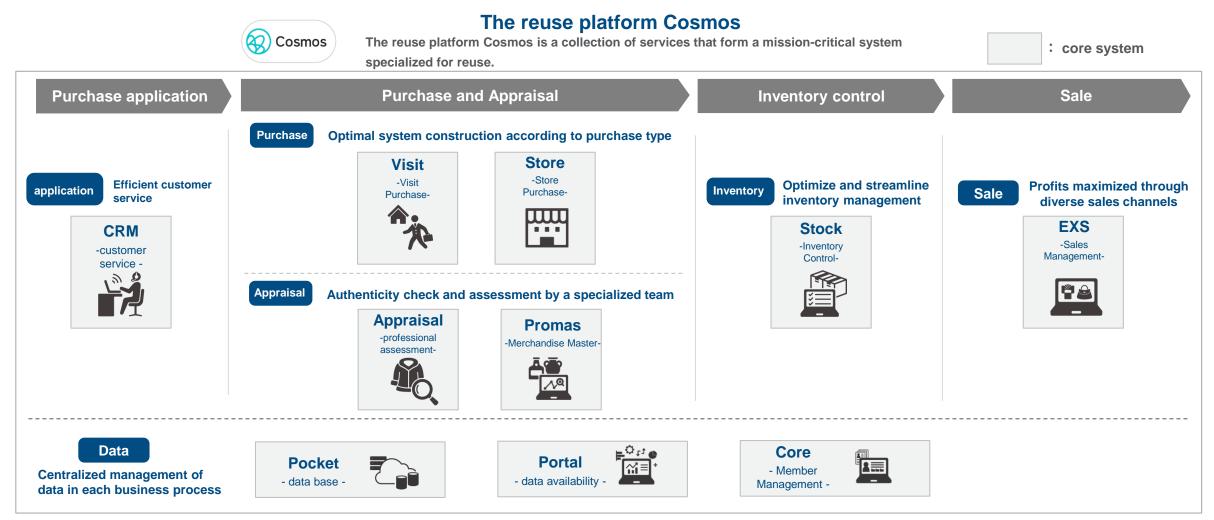
• Aiming to further improve profitability by expanding product lineup and sales channels in China over the medium term.

BUYSELL

# **D-1 About "Cosmos" Reuse Platform**



• Aiming to improve operational efficiency throughout the BuySell Group and increase key KPIs by deepening data-driven management through the introduction of "Cosmos," a proprietary platform that comprehensively provides everything related to the resale business, from purchasing to sales, customer management, inventory management, sales management, and data analysis.



# **D-1 Schedule for introduction of "Cosmos"**

- Launch of core system from purchase application to inventory management will be completed with the introduction of "Stock" during the second half of FY25.
- System to be deployed to all groups, including system installation at Rext HD (Fuku-chan) during 1H FY26.

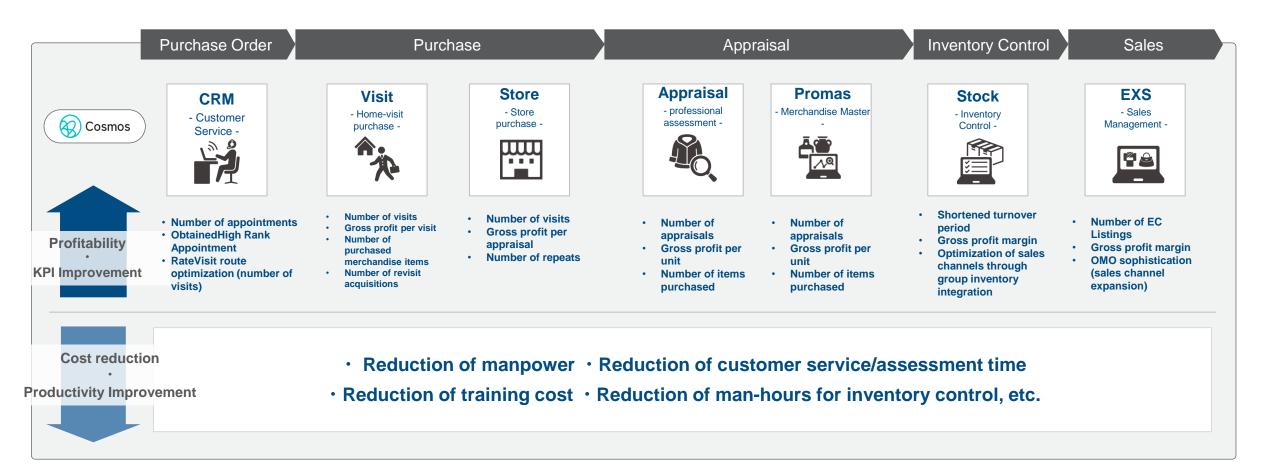
	~FY24 Introduced	FY25 1H	FY25 2H	FY26 1H
	CRM			
BUYSELL	Visit			
	Store	Introduction of "Stock"		
TECHNOLOGIES	Appraisal			
	Promas			
	Store			
TIMELESS	Appraisal	Introduction of "Stock"		
	Promas			
9999 Four Nine	Store			
(Direct shop)	Stock			
⑧買取むすび			CRM/ Promas/	Store / Stock installation
∂ rext			CRM / Visit / Store / Ap	praisal/ Promas/ Stock installation



# **D-1 Expected effects of "Cosmos**



• Aiming for full-fledged promotion of profitability expansion and productivity improvement (cost reduction) by utilizing technology and data through the launch of the entire "Cosmos" core system and its group implementation.



The theme is building higher-order business operations using AI, and aims to "utilize AI agents" for call center operations and assessment operations.

# **D-2 Building business operations using AI agents**

- In the medium term, the company plans to invest in technology, with the most important theme being the building of higher-order business operations using AI.
- Evolve various business flows digitized based on Cosmos into business operations via AI agents to improve business efficiency and maximize customer experience value at a level that cannot be achieved with human-mediated operations.

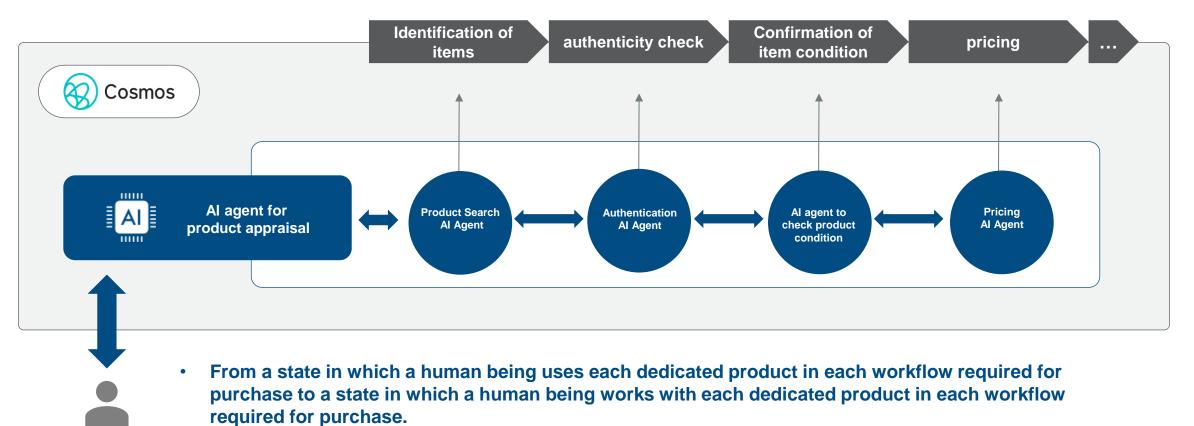


Image of AI application in product valuation operations

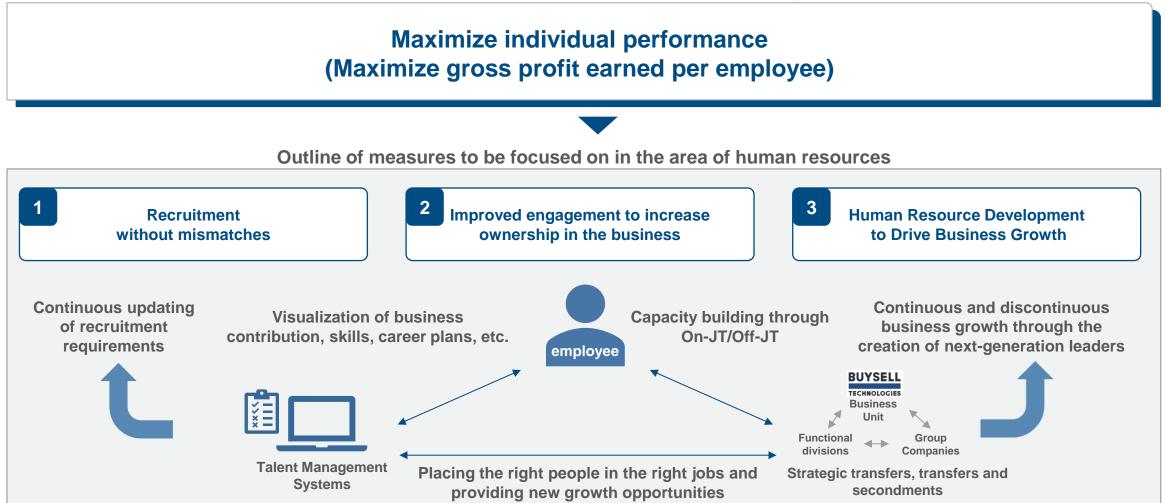
• Aim for a state where humans give instructions to AI agents and AI agents cooperate with each other autonomously to carry out necessary appraisal and purchase operations.

BUYSELI

# **D-3 Human Resources Strategic Policy Outline**

• Set HR strategic themes and focused measures centered on improving productivity of "people and organization" to achieve medium-term business plan goals.

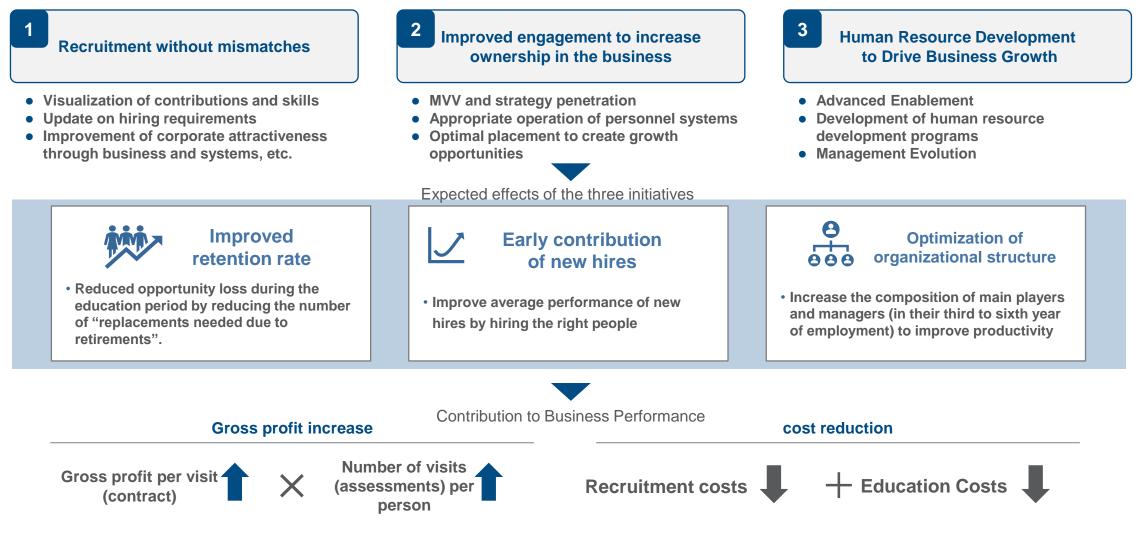
medium-term business plan 2027 human resources strategic themes





# **D-3 Improve productivity by promoting human resource strategies**

- BUYSELL
- Maximize gross profit per employee and reduce costs through productivity improvement by promoting human resource strategies centered on three priority measures.

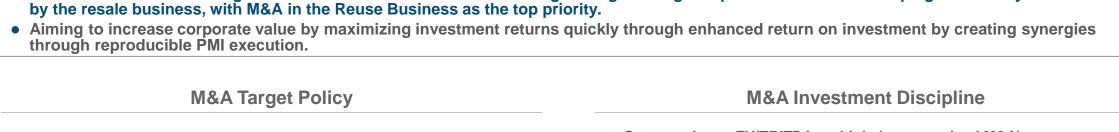




# **M&A Strategy**

## **M&A Strategy Overview**





Focus area

• Plans to continue executing investments that will contribute to strengthening existing competitiveness and developing areas not yet covered

### **Priority**

2

## **Resale Business: Strengthen**

### competitiveness of existing businesses

- Strengthened purchase channels: home-visit purchase, store purchase, home delivery
- Strengthen sales channels: e-commerce sales, auctions, events
- Strengthening of merchandise handled: Kimono, brands, watches, jewelry, antiques, etc.

### **Resale business: not started/expanding** into adjacent areas

- Expansion of purchase channels: purchase channels for niche and specialized merchandise, etc.
- Expand sales channels: overseas sales channels, sales stores, specialized merchandise EC channels
- Expansion of new merchandise: musical instruments, high-end apparel, paintings, hobbies, etc.
- Expansion into new business areas
- New areas with high affinity to our business
- Other new areas where management reproducibility is expected

- Set a maximum EV/EBITDA multiple (no overpriced M&A)
- Contribution to profit without "goodwill loss" from the first year of consolidation under J-GAAP assumptions
- Profit growth potential beyond standalone by creating synergies in PMI

### **PMI Frameworks**

#### Efficiency Commonization **Operations** Type introduction Integration

- Technology and DX Logistics Collaboration
- management Enablement Marketing Support
- Introduction Listed aroup level compliance system

data-driven

### Advancement **Group Synergy Creation**

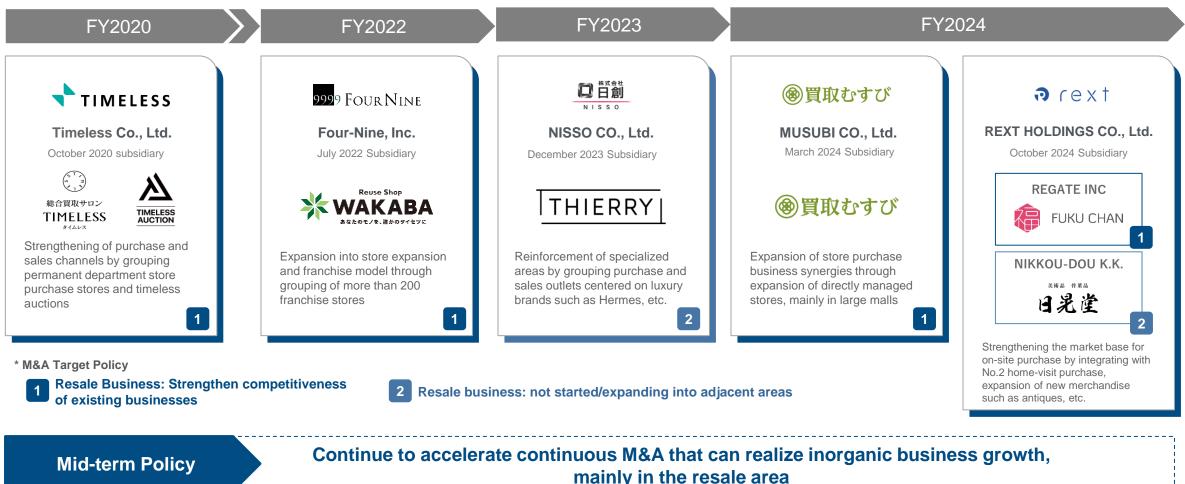
- Recruitment and Human **Resource Collaboration**
- Sales channel optimization
- Knowledge sharing of each company's advantages

Maximize return on investment and increase corporate value through clear M&A strategies and highly repeatable PMI execution

## **Execution of successive M&A**

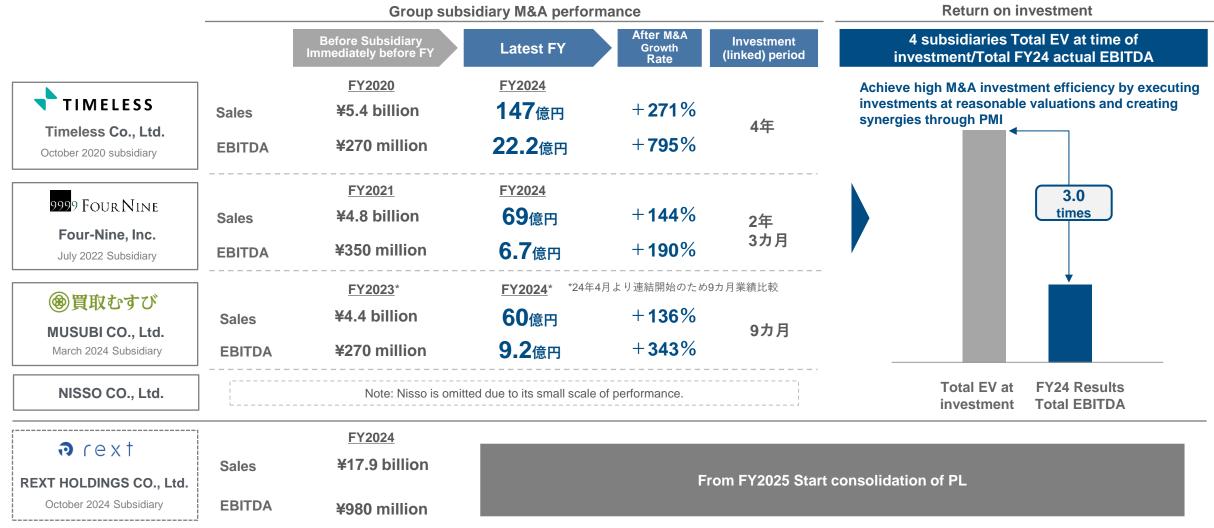


- Executed 5 consecutive M&As in the 5 years since listing, with M&A targets focusing on the most important resale area in accordance with the target policy.
- The company plans to accelerate continuous M&A to achieve inorganic business growth in the future.



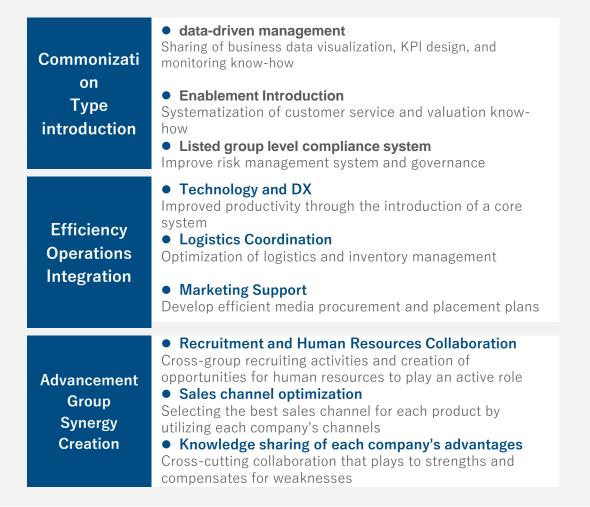
## **M&A Investment Results**

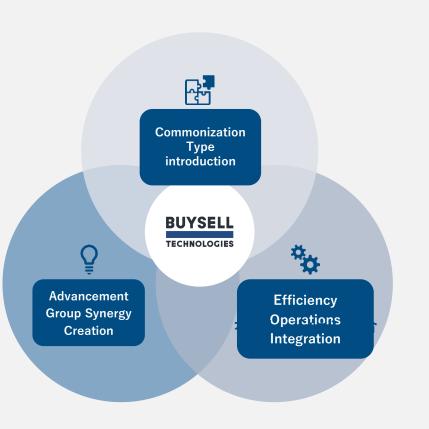
- BUYSELL
- Over the past five years, we have invested a cumulative total of approximately ¥20 billion (5 companies) in M&A. With clear M&A targets, reasonable entry valuations based on investment discipline, and the creation of synergies through PMI, each company's performance after M&A execution grew steadily, and M&A investment efficiency progressed at a high level.



# **Reproducible PMI**

- BUYSELL
- Execute PMI focusing on BuySell's strengths to generate profit contribution through early creation of synergies after joining the group.
- Since M&As in the resale industry are the main focus, the business and synergy resolution of the target companies is high, and PMI can be executed in a highly repeatable manner in the future.





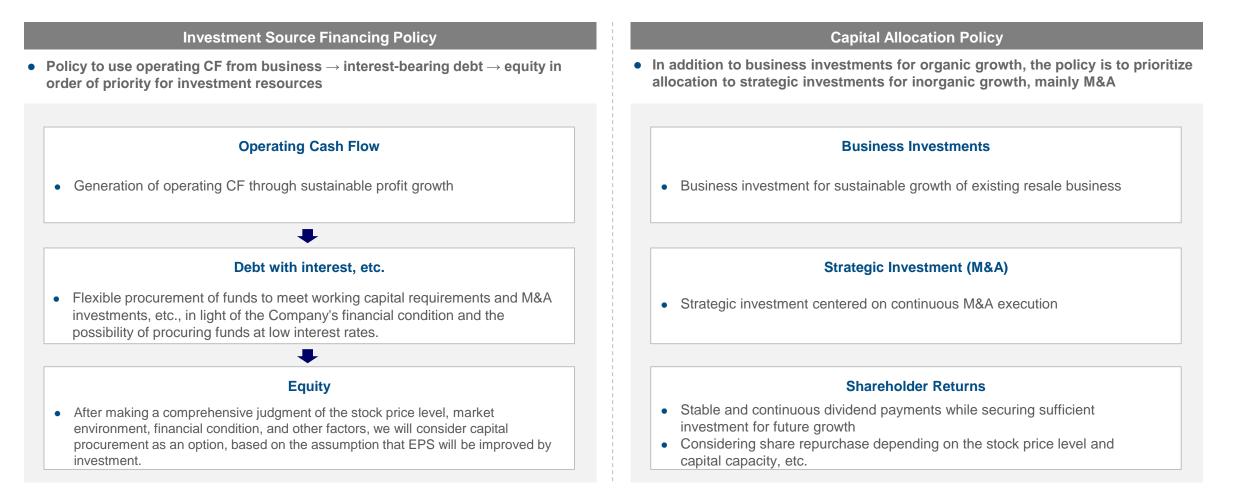


# **Investment and Financial Strategies**

## **Capital Allocation Policy Overview**



• Aim to allocate capital for sustainable growth by securing funds for business investment and M&A for growth based on the ability to generate operating cash flow and debt financing based on high profit growth.



## Three-Year (FY2025-FY2027) Investment Plan Policy



- In addition to the OPEX and CAPEX required to achieve the three-year medium-term business plan, the company has established an upfront
  investment framework for sustainable growth over the medium to long term, with a maximum investment framework of approximately ¥5
  billion over the three-year period.
- To achieve inorganic growth, we will continue and accelerate continuous M&A execution as our most important investment area.

Business Investments	OPEX	1	<ul> <li>Normal operating costs as a premise for business growth in the medium-term business plan Control cost allocation based on the assumption that it will be reflected in the profit plan for each fiscal year.</li> <li>Marketing investment, human resource investment (personnel expenses, hiring and training, etc.)</li> <li>Upfront investment (strategic investment) framework for sustainable growth over the medium to long term Set upfront investment quota as part of the 3-year profit plan (already reflected in planned costs) The Company plans to make a decision on whether or not to invest and in what amount, after carefully examining the effects of this investment facility.</li> <li>Brand marketing strategy investment: up to ¥4 billion slots in total through FY27</li> <li>Investment in overseas sales channel expansion: Up to ¥1 billion in cumulative total through FY27</li> </ul>
	CAPEX	3	<ul> <li>Major CAPEX 3-year investment plan through FY2027</li> <li>Technology investment (SW assets booked): approx. ¥1.0 billion</li> <li>Investment in new store expansion: approx. ¥2.0 billion</li> <li>Investment in warehouse expansion: approx. ¥100 million *No need for large investments such as new warehouse construction until</li> <li>FY27 Other: Expansion of sales offices, AC venue expansion, etc.: approx. ¥400 million</li> </ul>
M&A		4	<b>M&amp;A Investment Plan through FY2027</b> (Target investment framework) Based on the results of M&A investments totaling approximately ¥20 billion over the past five years, target continuous M&A investments over the three years to FY2027, focusing on companies that can maximize synergies at an even faster pace.

# **Financial Policy**

- BUYSELL
- Secure investment funds to enable aggressive business investment and M&A while maintaining the stability of the financial base through disciplined financial management while focusing on investment for growth.
- Designed medium-term financial policy in the new medium-term business plan to incorporate the temporary increase in leverage from M&As, given the significant change in the level of goodwill and interest-bearing debt as a percentage of BS as a result of the execution of successive M&As through debt financing

tio: <u>Less than 1.0x</u> Changed leverage level based on investment execution by Debt EBITDA multiples: <u>Less than 2.0x</u> Changed mancial stability, financial leverage, and repayability based on ability to	FY12/2012 basis	FY12/25 forecast*. 約0.7x level	
leverage level based on investment execution by Debt EBITDA multiples : <u>Less than 2.0x</u> Changed			
EBITDA multiples : <u>Less than 2.0x</u> Changed	1 1.1x	約 <b>0.7x level</b>	
	•		
(1) and (2): Policy to tolerate a temporary increase in leverage due to	2 2.1x EBITDA(FY24)	約 <b>1.1x level</b> EBITDA(FY25E)	
at around 1.0x from the perspective of hedging against financial nt due to impairment.	3 1.3x	約 <b>1.0x level</b>	
tion policy and mid- to long-term financial stability are taken into	4 26.2%	約 <b>30% level</b>	
pany has revised some of its financial discipline based on the need to reflect M&A investment recovery, the ability to generate cash flow from solid profit	*Financial indicators at the end of FY12/25 are estimate based on the net income forecast and dividend forecast for FY12/25, taking into account only capital increase/decrease, amortization of goodwill and repayment of borrowings, which are highly probable at this point in time.		
	an of M&A in Debt <b>co-Equity Ratio : <u>Less than 1.0x</u></b> at around 1.0x from the perspective of hedging against financial ent due to impairment. <b>Changed</b> ation policy and mid- to long-term financial stability are taken into the financial leverage resulting from continuous M&A papary has revised some of its financial discipline based on the need to reflect or M&A investment recovery, the ability to generate cash flow from solid profit estment efficiency (ROI) backed by M&A performance.	<ul> <li>an of M&amp;A in Debt</li> <li>co-Equity Ratio : <u>Less than 1.0x</u></li> <li>at around 1.0x from the perspective of hedging against financial ent due to impairment.</li> <li>alization rate: more than 30% Changed</li> <li>tion policy and mid- to long-term financial stability are taken into</li> <li>ficant impact of increased financial leverage resulting from continuous M&amp;A increase/decrease, amortize repayment of borrowings, within policy to generate cash flow from solid profit</li> </ul>	

(Note: EBITDA = Operating income + Amortization of goodwill (including customer-related assets) + Stock-based compensation expense

## Shareholder return policy



• By prioritizing growth investment, the aim is to improve TSR (total shareholder yield) through medium to long-term share price increases due to an increase in EPS (earnings per share), as well as paying stable and continuous dividends. Shareholder return is the basic policy.

### **Basic shareholder return policy**

- Basic policy is to target improvement of TSR \*.
- Prioritize business investment and M&A that is needed for growth in order to sustainably improve corporate value, and aim for medium to long-term share price increases by increasing EPS.
- Pay stable and continuous dividends while securing internal reserves that can prioritize and carry out investments needed for future growth.

### **TSR (Total Shareholder Yield)**

Stock price rise	• Aiming for medium to long-term share price increases through continuous increase in EPS
Dividends	• From the perspective of being able to pay stable and continuous dividends, the policy is to pay dividends with a <b>consolidated dividend payout ratio of 20%</b> as a benchmark (maintaining the current dividend policy).
Buyback	• Considering share repurchase depending on the stock price level and capital capacity, etc. (Approximately 1 billion shares of treasury stock were already repurchased in FY2023)

\* TSR (Total Shareholder Return): Total yield of dividends and share price increases over a given period of time

# **Corporate governance system · ESG / SDGs**



## Strengthening our corporate governance system

• With the aim of improving corporate value, further enhancing governance, and aiming for management transparency and objectivity, we transitioned to a company with an Audit and Supervisory Committee and to a system in which independent outside directors occupy the majority of positions on the Board of Directors.

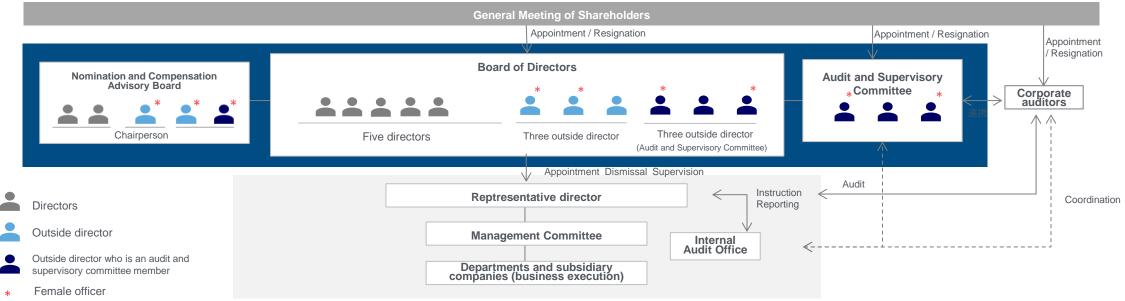
### Strengthening our corporate governance system

- Transition from a company with a Board of Corporate Auditors to a company with an Audit and Supervisory Committee (March 2022)
- Transition to a board structure in which independent outside directors (including directors who are Audit and Supervisory Committee members) make up the

### majority of the Board of Directors

- Continued operation of a Nomination and Compensation Advisory Board, of which the chairperson and the majority of members are external directors
- From the perspective of promoting diversity on the Board of Directors, the ratio of female directors is 36% (4 female directors / 11 directors overall)

### **Corporate Governance Structure**





### **Board Structure**

- From April 2024, the company will be managed by two representative directors from the viewpoint of accelerating business promotion and enhancing management sophistication.
- Promoting the management with directors with various backgrounds to combine medium- and long-term growth and strengthening of governance.



#### Kyohei Iwata/Chairman and Representative Director

Graduated from Systems Innovation, Faculty of Engineering, The University of Tokyo. In 2008, joined Hakuhodo Inc. as a new graduate. In 2014, established a marketing consulting company specializing in small and medium enterprises, ventures, and startups. In June 2016, started marketing consulting for BuySell, and then in October 2016, joined the company as a director and CSMO (Chief Sales & Marketing Officer). Now in charge of the Marketing Strategy Division and the Reuse Business Division. In September 2017, assumed the presidency of BuySell.



#### Kosuke Tokushige/ Representative Director, President and CEO

After graduation from university, he joined Recruit Co., Ltd. (Recruit Holdings Co., Ltd.) . After working in sales in the food and beverage information area, he was engaged as the head of marketing support at Recruit Marketing Partners Co. Appointed as Executive Officer of the company in 2015; appointed as Executive Officer of Recruit Lifestyle Inc. in 2019, promoting customer-attracting media for restaurants, DX support, etc. Scheduled to become President and CEO of the BuySell in April 2024.



#### Koji Ono/Director CFO

After joining Deloitte Touche Tohmatsu LLC, engaged in auditing, IPO support, and M&A operations. In 2011, sent on loan to the investment and banking department of Nomura Securities Co., Ltd.,. After returning to Tohmatsu, provided services that included M&A advisory business and IPO consulting. In October 2016, assumed the post of director and CFO. Certified public accountant.



#### Masayuki Imamura / Director and CTO

Joined Yahoo Japan Corporation in 2006. Founded VASILY in 2009 and assumed the post of director and CTO. Sold VASILY to Start Today (present ZOZO) in 2017. At the same time as company integration, assumed the post of operating officer at ZOZO Technologies in April 2018. Assumed the post of director and CTO in March 2021.

Outside director \* Excluding outside directors who are Audit and Supervisory Committee members



#### Hideki Yoshimura/ Directors

Graduated from the Graduate School of Economics, Faculty of Economics, The University of Tokyo. In 2007, jointly founded Evolable Asia and assumed the presidency. The company was listed on the TSE (Tokyo Stock Exchange) Mothers in 2016 and the TSE First Section in 2017. Became the largest shareholder in September 2017 of the Midas Investment Business Limited Partnerships No. 1 (currently Hideki Yoshimura & Midas A Investment Limited Partnership) and No. 2, in which Hideki Yoshimura substantially invested, by acquiring the said company's stock. In March 2019, assumed the presidency to participate in management toward the improvement of mid-to-long term corporate value.



#### Yuki Akiyama / Outside director

After working at UBS Securities, joined the hedge fund Speedwell / Nezu. In 2017, worked as a portfolio manager for Japanese equities at Millennium Capital, a US hedge fund. Engaged in investment business for startups from 2019. Partner at Globe Advisor Ventures. Appointed as outside director in March, 2022.



#### Kayo Gado / Outside director

After working for Nippon Life Insurance Company, joined J-COM Co., Ltd. (currently Like Co., Ltd.) in 2006, spending seven years of her tenure as a director. In charge of the Group's business administration and business promotion, and also serves as Representative Director . Appointed as outside director in March, 2022.



#### **Tsuneo Watanabe/ Outside director**

After joining Japan M&A Center Inc. in 2008, he promoted the establishment and expansion of industry-specific business units. Over 100 M&A transactions closed during his tenure. Appointed to the Board of Directors of Japan M&A Center Holdings, Inc. in 2020 and will be appointed as an outside director of the BuySell in March 2024.

## **Structure of Board of Directors**



• By appointing directors based on a skill matrix that defines the main areas that the Company expects from directors, the structure of the Board of Directors has been changed to one that can achieve both the mid to long-term growth of the Group and the strengthening of its governance.

**Directors' Skill Matrix** 

Name	Position	Independ ent	Gender	Specialty / experience							
				Corporate management	Sales marketing	Accounting / Finance	Technology	Human Resource Development	Compliance and risk management	M&A	Investment and capital markets
Kyohei Iwata	Chairman of board of directors		-	•	٠						
Kosuke Tokushige	President, representative director & CEO			•	٠			٠			
Hideki Yoshimura	Director			•							
Koji Ono	Director CFO			•		•				٠	
Masayuki Imamura	Director CTO			٠			٠				
Yuki Akiyama	Outside director	•	-								٠
Kayo Gado	Outside director	•		٠						٠	
Tsuneo Watanabe	Outside director	•		•						•	
Mami Suzuki	Outside director Full-time member of supervisory board	•	-			•					
Toshihiro Hara	Outside director (Audit and Supervisory Committee)	•	-						•		
Mika Horasawa	Outside director (Audit and Supervisory Committee)	٠	-						٠		

## ESG/SDGs in BuySell group



• From the perspective of the sustainability of business activities required by society, we have established a strategic policy on sustainability centered on compliance and risk management and organizational and human capital management.





Concerning the handling of this material

In the preparation of these materials, we have relied on and assumed the accuracy and completeness of the information available to us, but information other than that from the Company is quoted from public sources, etc., and we make no representation or warranty as to its accuracy or completeness. In addition, the information may contain forward-looking assumptions and forecasts as of the date of presentation and forecasts based on plans, but these forward-looking statements are based on the information currently available to us and on certain assumptions that we consider reasonable, and the Company makes no promises that they will be achieved. There may be significant differences between these forecasts and actual business results due to various factors in the future, such as changes in economic conditions, changes in customer needs and user preferences, competition with other companies, and changes in laws and regulations.



**BUYSELL TECHNOLOGIES**