(Notice)This document has been translated from the Japanese original for reference purposes only. In the event of any discrepancy between this translated document and the Japanese original, the original shall prevail.

October 16, 2026

Company name: BOOKOFF GROUP HOLDINGS LIMITED
Name of representative: Yasutaka Horiuchi
President and CEO
(Securities code: 9278; TSE Prime Market)
Inquiries: Takashi Hasegawa
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(Correction) Partial Correction to "Apology and Notice Regarding Personal Information Leakage Due to Unauthorized Access (Second Report)"

BOOKOFF GROUP HOLDINGS LIMITED (the "Company") hereby announces that certain information contained in the "Apology and Notice Regarding Personal Information Leakage Due to Unauthorized Access (Second Report)" published on October 13, 2026 requires correction, as set forth below.

The Company has determined that "occupation" and "nickname" were omitted from the items of information potentially subject to leakage described in the Second Report. The Company hereby corrects the disclosure and sincerely apologizes for the omissions.

This correction adds "occupation" and "nickname" to the items of information potentially subject to leakage. There are no changes to the number of leaked member data records, the number of affected individuals, or any other information previously disclosed.

Details of Correction

2. Scope of Impact
(2) Information Subject to Leakage

Correction
(The corrected portions are underlined.)

Before correction

Category of Information	**Covered / Not Covered**
Information registered by BOOKOFF Official App members, BOOKOFF Official Online Store members, or BOOKOFF Web members Name, date of birth, gender, email address, telephone number, postal code and address registered as member information, password hash value (*1), point card number, and membership number	Covered

After correction

Category of Information	**Covered / Not Covered**
Information registered by BOOKOFF Official App members, BOOKOFF Official Online Store members, or BOOKOFF Web members Name, date of birth, gender, <u>occupation</u>, <u>nickname</u>, email address, telephone number, postal code and address registered as member information, password hash value (*1), point card number, and membership number	Covered

Full Text of the Corrected Disclosure
The full text of the "Apology and Notice Regarding Personal Information Leakage Due to Unauthorized Access (Second Report)," reflecting the correction above, is set forth on the following pages.

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October 13, 2026

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Apology and Notice Regarding Personal Information Leakage Due to Unauthorized Access (Second Report)

With respect to the "Apology and Notice Regarding Personal Information Leakage Due to Unauthorized Access" announced on October 9, 2026, BOOKOFF GROUP HOLDINGS LIMITED (the "Company") hereby reports the information identified as of the date hereof through its subsequent investigation.

The Company has confirmed that a third party gained unauthorized access to the member management system for BOOKOFF operations in Japan operated by BOOKOFF CORPORATION LIMITED ("BOOKOFF CORPORATION"), a consolidated subsidiary of the Company, and that member information was leaked outside the Company. The subsequent investigation has identified the scope of affected members, the number of leaked member data records, and the number of affected individuals. The Company therefore provides this second report.

As of the date hereof, the Company has not confirmed that the leaked member information has been made public, that points have been used fraudulently, or that the member information of actual customers has been altered. All systems of the Group are operating normally, and the incident has not affected business continuity.

The Company once again sincerely apologizes for the considerable concern and inconvenience caused to its customers and other stakeholders.

1. Overview of the Incident

On October 6, 2026, BOOKOFF CORPORATION confirmed unauthorized access by a third party to its member management system. The investigation confirmed that member information managed in the system was obtained externally between October 4 and October 6, 2026.

After discovering the incident, BOOKOFF CORPORATION blocked communications from the source of the attack and the route used for the unauthorized access and implemented additional security measures. The Group's stores, official online store, official app, and other services are currently available as usual.

Services Covered by the Incident

Coverage	System	Company Group Services	Business Segment
Covered	BOOKOFF member management system	BOOKOFF SUPER BAZAAR BOOKOFF PLUS BOOKOFF BOOKOFF Official Online Store Aso-viva BOOKOFF FASHION BINGO B・SPORTS B・STYLE	BOOKOFF operations in Japan
		Rehello by BOOKOFF (stores)	Premium Services Business

Not covered	Managed in systems separate from the above	hugall aidect Rehello by BOOKOFF (e-commerce site)	Premium Services Business
		Japan TCG Center Booklog Aoyama Book Center BOOKOFF Clean-up Service	Other Business

2. Scope of Impact

(1) Number of Affected Member Data Records and Individuals

Item	Confirmed Information
Number of leaked member data records	6,427,735 membership-number-based records
Number of affected individuals	6,383,279 individuals (6,170,908 active members and 212,371 former members)

The number of leaked member data records is the number of membership numbers for which system logs confirmed that member information was transmitted externally. The number of affected individuals counts multiple member data records registered under the same email address as one individual. This difference in counting methodology accounts for the difference between the number of member data records and the number of affected individuals.

The affected members are BOOKOFF Official App members and BOOKOFF Web members. Customers who use only a membership card and have not registered through the app or the web are not included.

(2) Information Subject to Leakage

Payment information, including credit card information, and bank account information are not included because they are not managed in the member management system affected by this incident. In addition, images of identity verification documents presented for in-store purchases from customers are not saved or retained.

Images of identity verification documents submitted for home-delivery purchase services through the BOOKOFF Official Online Store are managed in a system separate from the member management system affected by this incident and are therefore not included. As of the date hereof, no alteration of member information or fraudulent use of points has been confirmed.

Category of Information	Covered / Not Covered
Information registered by BOOKOFF Official App members or BOOKOFF Web members: name, date of birth, gender, occupation, nickname, email address, telephone number, postal code and address registered as member information, password hash value (*1), point card number, and membership number	Covered
Address entered for in-store purchases from customers and text information read from a driver's license or other identity verification document	Not covered
Delivery destination information specified when ordering products that differs from the registered member address, including name, address, and telephone number	Not covered
Pickup address specified for home-delivery purchase services that differs from the registered member address, and images of identity verification documents	Not covered

*1 A password hash value is information generated by converting a password using a prescribed method; the original password cannot be read directly from the hash value.

3. Individual Notification to Affected Members

Beginning Thursday, October 15, 2026, the Company will sequentially send notifications to the registered email addresses of members affected by this incident. Because of the large number of affected members, completion of all notifications is expected to take some time.

Subject: Apology and Notice Regarding Personal Information Leakage Due to Unauthorized Access

For members who cannot receive the individual email due to a change in their registered email address or other reasons, this notice will serve in place of individual notification. In individual communications sent by the

Company, the Company will not request the entry or return of passwords, credit card information, bank account information, or similar information.

4. Request to Members

The Company asks affected members to change the passwords used for the BOOKOFF Official Online Store and the BOOKOFF Official App. If the same or a similar password is used for any other service, please change it to a different password for that service as well.

The notification email sent by the Company will not contain a link directing recipients to a password change page. To change a password, please access the official app or official website directly and complete the procedure.

- Exercise caution with suspicious emails, SMS messages, and telephone calls impersonating the Group or related parties.
- Do not open URLs or attachments in unfamiliar communications, and do not enter personal information or authentication credentials.
- The Group will not request passwords, credit card information, bank account information, or similar information by email, SMS message, telephone call, or any other means.
- If you identify any suspicious communication or unfamiliar use, please contact the inquiry desk below.

5. The Company's Response and Future Measures

After confirming the unauthorized access, the Company blocked communications from the source of the attack and the route used for the unauthorized access, and strengthened access controls and monitoring. Containment of the route currently identified as having been used to obtain information without authorization has been completed, and no new unauthorized acquisition of member information has been confirmed.

With the assistance of external specialists, the Company is continuing to investigate the cause and is conducting an emergency comprehensive inspection covering all systems and environments of the Group. The Company will refrain from disclosing details of specific system configurations, vulnerabilities, and attack methods because such disclosure could induce further unauthorized access.

The Company has submitted a report to the Personal Information Protection Commission, consulted with the police, and is taking steps to cooperate with the investigation. The Company will continue to work with the relevant authorities and external specialists to implement additional security measures and permanent measures to prevent recurrence.

6. Impact on the Group's Financial Results

This incident occurred after the end of the first quarter of the consolidated fiscal year and has no impact on the Group's financial results for the first three months of the fiscal year. The impact of this incident on the Group's financial results is currently under review and has not been incorporated into the consolidated financial forecasts for the fiscal year ending May 31, 2027.

If any matter requiring disclosure, including a revision to the financial forecasts, arises, the Company will promptly make an announcement.

7. Contact Information Regarding This Incident

Customer Inquiry Desk
Inquiry form: https://www.bookoffgroup.co.jp/contact-us/contact-us-261009/
Customer service telephone number: 0570-01-2902 (Navi Dial)
Business hours: 10:00 a.m. to 6:30 p.m.

* A toll-free number is being prepared and will be announced when available.

* Frequently asked questions regarding this incident are available at the following URL:
https://ssl4.eir-parts.net/doc/9278/ir_material10/287328/00.pdf

Shareholder and Investor Inquiry Desk
Inquiry form: https://www.bookoffgroup.co.jp/contact-us/top/contact-us-01/

Media Inquiry Desk

Inquiry form: https://www.bookoffgroup.co.jp/contact-us/top/contact-us-02/

The Company takes this incident very seriously and will give the highest priority to providing information and support to customers while reviewing the Group's security framework and implementing measures to prevent recurrence. If any new facts requiring public disclosure are identified, the Company will promptly make an announcement.