



November 14, 2024

Company	Vision Inc.
Representative	Kenichi Sano, Chairman and CEO Tokyo Stock Exchange Prime Market Stock Code: 9416
Contact	Shinichi Nakamoto, Director and CFO (Tel. +81 3 (5287) 3110)

**Vision Inc. has launched “Support for Finding Valuables,”**  
**an optional service for “GLOBAL WiFi®” users to find lost items overseas**  
**using QR codes by “THISIS.”**

Vision Inc. (Headquarters: Shinjuku-ku, Tokyo; President, Representative Director and COO: Kenji Ota, hereinafter Vision), which operates GLOBAL WiFi Business, Information and Communications Service Business, and Glamping and Tourism Business under the themes of “Connecting people, Connecting the world,” has launched the “Support for Finding Valuables,” a support service for finding lost and found items using QR codes by “THISIS” as an optional service for “GLOBAL WiFi®” ( <https://townwifi.com/> ), an overseas-use Wi-Fi router rental service.



Price : 330 yen\* / day (tax included)

Service area : More than 200 countries and regions where “GLOBAL WiFi®” is available

\*Release campaign price (until application on December 17, 2024)

550 yen / day (tax included) after the campaign

Website : <https://townwifi.com/price/option/lostandfound>

#### ■ Service Overview and Background

“Support for Finding Valuables” is a service that helps users find their passports, wallets, and other valuable items when they lose them while traveling abroad. The service has already been in operation with “NINJA WiFi®,” a Wi-Fi rental service for visitors to Japan.

By inserting a “contact card” with a “THISIS (\*1)” QR code (\*2) into the passport like a bookmark in advance, the person who finds the lost item can contact Vision’s multilingual call center via toll-free call and chat without giving his/her cell phone number.

When we receive a report of a lost item, we ask the finder to leave it at a public institution such as a hotel or a police station. After confirming the location of the item, we will contact the user and support until the user is able to retrieve it.

In recent years, the “lost and found situation” overseas has changed dramatically. In Japan, it is a culture to take a lost item to KOBAN, but KOBAN itself previously did not exist overseas. Recently, however, Japanese police stations are beginning to be recognized overseas as “KOBAN,” a universal language. KOBANs have been installed in Manhattan of New York, Los Angeles, Hawaii in the United States, and spread to Singapore and other Asian countries as well as Brazil and other Latin American countries.

In addition to Wi-Fi rentals as a means of overseas communication, “GLOBAL WiFi®” offers optional services such as “Location-Identification GPS” and “Online Health Consultation” to help you feel safer and more secure while overseas. We are pleased that you will make use of our newly added “Support for Finding Valuables” to prepare for unexpected circumstances during your travels.

\*1) THISIS is a patented service provided by THISIS Inc. (Headquarters: Setagaya-ku, Tokyo; Representative Director and President: Katsumi Ureshino), that enables WebRTC to make P2P voice calls and chat over the Internet.

\*2) QR Code is a registered trademark of DENSO WAVE INCORPORATED.

### ■ “Support for Finding Valuables” Operation Image



1. Includes “Contact card” with QR code in pouches containing a complete set of “GLOBAL WiFi®” rental equipment.

2. “GLOBAL WiFi®” users insert a contact card into important items (passport, wallets, business card case, etc.) that they don’t want to lose during their stay.
3. In the unlikely event of a loss, when the finder scans the QR code in the contact card, he/she contacts Vision’s multilingual call center via free IP phone and chat.
4. The call center asks the finder to leave the lost item at the nearest police station or hotel.
5. The user goes to the appropriate police station or hotel to pick up the lost item.

- This service is intended to return the lost item to its owner, but does not guarantee its return.
- Vision will not pick up the lost item as a proxy for the user. It is a service that confirms the location, notifies the user of the location, and supports until the lost item is returned.
- Calling via THISIS QR code is a calling service available only in an Internet environment.
- In principle, the handling of lost property is governed by the lost property laws of the country concerned.

### ■ Outline of the GLOBAL WiFi® service



- Service details : Mobile Wi-Fi router rental service for overseas use
- Rental fees : As low as JPY300 per day
- Service area : More than 200 countries and regions worldwide
- Application methods : Website ( <https://townwifi.com/> ), airport service counters, telephone call
- Receiving / returning router devices : Possible in Japan through our service counters at 20 domestic airports, our facilities, home delivery services, or convenience stores (receiving only); possible overseas through our business locations
- Provider : Vision Inc.
- Receiving / returning airport counter
  - Application on the day of departure :  
Narita airport [\*1], Haneda airport, Kansai airport, Itami airport, Chubu airport, Fukuoka airport, Naha airport [\*1], Oita airport [\*2], Kagoshima airport [\*6], New Chitose airport, Shizuoka airport [\*7], Hiroshima airport [\*7], Miyazaki airport, Sendai airport [\*7], Kumamoto airport [\*7], Kita-kyushu airport [\*7], Miyako Shimojishima airport [\*7], Komatsu airport [\*7]
  - Receiving / returning :  
Narita airport [\*3], Haneda airport, Kansai airport, Itami airport, Chubu airport, Shizuoka airport [\*7], Fukuoka airport, New Chitose airport, Komatsu airport, Naha airport [\*4], Asahikawa airport [\*2], Miyazaki airport, Niigata airport [\*5], Sendai airport [\*7], Hiroshima airport [\*7], Oita airport [\*2], Kagoshima airport [\*6], Kita-kyushu airport [\*7], Miyako Shimojishima airport [\*7], Kumamoto airport [\*7]
  - Facilities : SHIBUYA “CHIKAMICHI” [\*8], JR Miyazaki station [\*7], Tokyo Monorail Haneda Airport Terminal 3 Station [\*7], GRANDUO Kamata [\*7]
  - Overseas : Our business locations in Hawaii and South Korea

[\*1] This is a contract with “J WiFi & Mobile.”

[\*2] At the “Tourist Information Center.”

[\*3] At the “J WiFi & Mobile” counter.

[\*4] At the “J WiFi & Mobile” counter next to the Information Center in the arrival lobby on the 1st floor of the international terminal.

[\*5] At the “Niigata Kotsu Counter.”

[\*6] At the “Multifunctional Service Counter.”

[\*7] By unmanned pick-up locker “Smart Pickup” and “Return Box.”

[\*8] Only receiving is available.

## ■ Vision Inc. Company Profile



With the corporate philosophy of “To contribute to the global information and communications revolution” and slogan of “More vision, more success,” Vision provides services primarily in the information and communications field and makes decisions with a clear vision to help customers achieve greater success.

- Trade Name : Vision Inc.
- Prime Market of the Tokyo Stock Exchange (Code : 9416)
- Representative : President, Representative Director and COO Kenji Ota
- Headquarters : Shinjuku East Side Square 8F, 6-27-30 Shinjuku, Shinjuku-ku, Tokyo  
160-0022, Japan
- Incorporated : December 2001 (Established June 1995)
- Capital : 2,603,000,000 yen
- Homepage : <https://www.vision-net.co.jp/en/>
- IR Information : [https://www.vision-net.co.jp/en/ir\\_information.html/](https://www.vision-net.co.jp/en/ir_information.html/)
- Businesses :
  1. GLOBAL WiFi  
International / Domestic (Japan)
  2. Information and Communications Service  
Fixed-line telecommunications service / Mobile communications service / Broadband service  
Office automation equipment service / Internet media services
  3. Glamping and Tourism
  4. Others