

February 5, 2026

Company	Vision Inc.
Representative	Kenichi Sano, Chairman and CEO Tokyo Stock Exchange Prime Market Stock Code: 9416
Contact	Shinichi Nakamoto, Director and CFO (Tel. +81 3 (5287) 3110)

**“GLOBAL WiFi®” launches suitcase repair and wrapping service at Sendai Airport
to assist customers’ needs at airport counters.**

Vision Inc. (Headquarters: Shinjuku-ku, Tokyo; President, Representative Director and COO: Kenji Ota), which operates GLOBAL WiFi Business, Information and Communications Service Business, and Glamping and Tourism Business under the themes of “Connecting People, Connecting the World,” has opened a multi-service counter at Sendai Airport to assist travelers with their needs.

This counter accepts applications for an overseas Wi-Fi rental service “GLOBAL WiFi®” and a Wi-Fi rental service for visitors to Japan “NINJA WiFi®,” as well as providing suitcase repair and wrapping services.



■ Main services provided at the Sendai Airport counter

- Wi-Fi router rental service for overseas / for visitors to Japan

We offer application and rental services at the counter for an overseas Wi-Fi router rental service “GLOBAL WiFi®” and a Wi-Fi router rental service for visitors to Japan “NINJA WiFi®.”

This counter is only available for rentals to customers who apply on the day. Pre-reserved order items will continue to be collected via the “Smart Pickup” lockers located within the airport, enabling pickup in as little as 10 seconds through QR code (*1) authentication.

[The following is the first initiative for a “GLOBAL WiFi®” airport counter]

• Suitcase repair service

The suitcase repair service targets issues with casters (wheels), which commonly occur before and after travel. Repairs are accepted at our counter, with the condition checked prior to providing services.

We primarily replace caster components using compatible parts to address issues such as poor rolling performance or damage caused by looseness.

【Operation flow and Estimated time required】

Item condition assessment → Quote & Feasibility → Consent → Repair → Functional check → Return

Estimated time required : As little as 10 minutes

When the wheels on a suitcase malfunction, transporting luggage during travel becomes difficult, which can negatively impact on the overall travel experience.

• Suitcase wrapping service

The suitcase wrapping service uses a specialized stretch film to fully wrap the suitcase, preventing damage, soiling, and unauthorized opening during transportation.

This service is primarily aimed at travelers going overseas and is designed to provide added peace of mind when checking in luggage, offering value unique to the airport environment.

These two services were launched in response to the needs and concerns related to suitcase damage and soiling that we have frequently heard from customers at the airport counters we operate. The initiative aims to reduce travelers' anxiety and inconvenience before and after their trips, reduce stress during travel, and create an environment that enables safer and more comfortable trips.

Going forward, we will continue to expand our services and enhance convenience, positioning our airport counters not merely as Wi-Fi pickup locations but as touchpoints that address customers' "needs" before and after travel.

(*1) QR Code is a registered trademark of DENSO WAVE INCORPORATED.

■ Outline of the GLOBAL WiFi® service



- Service details : Mobile Wi-Fi router rental service for overseas use
- Rental fees : As low as JPY300 per day
- Service area : More than 200 countries and regions worldwide
- Application methods : Website (<https://townwifi.com>), airport service counters, telephone call
- Receiving / returning router devices : Possible in Japan through our service counters at 20 domestic airports, our facilities, home delivery services, or convenience stores (receiving only); possible overseas through our business locations
- Provider : Vision Inc.
- Receiving / returning airport counter
 - Application on the day of departure :
Narita airport [*1], Haneda Airport, Kansai International Airport, Osaka Itami Airport, Chubu Centrair International Airport, Fukuoka Airport, Naha Airport [*1], Oita Airport [*2], Kagoshima Airport [*5], New Chitose Airport, Shizuoka Airport [*6], Hiroshima Airport [*6], Miyazaki Airport [*8], Sendai Airport, Kumamoto Airport [*6], Kita-kyushu Airport [*6], Miyako Shimojishima Airport [*6], Komatsu Airport

[*9], Niigata Airport [*6]

- Receiving / returning :

Narita Airport [*3], Haneda Airport, Kansai International Airport, Osaka Itami Airport, Chubu Centrair International Airport, Fukuoka Airport, Naha Airport [*4], Oita Airport [*2], Kagoshima Airport [*5], New Chitose Airport, Shizuoka Airport [*6], Hiroshima Airport [*6], Miyazaki Airport [*8], Sendai Airport [*6], Kumamoto Airport [*6], Kita-kyushu Airport [*6], Miyako Shimojishima Airport [*6], Komatsu Airport [*9], Asahikawa Airport [*2], Niigata Airport [*6]

- Facilities : SHIBUYA “CHIKAMICHI” [*7], JR Miyazaki station [*6], Tokyo Monorail Haneda Airport Terminal 3 Station [*6], GRANDUO Kamata [*6], Hakata Port International Terminal [*6]

- Overseas : Our business locations in Hawaii and South Korea

[*1] This is a contract with “J WiFi & Mobile.”

[*2] At the “Tourist Information Center.”

[*3] At the “J WiFi & Mobile” counter.

[*4] At the “J WiFi & Mobile” counter next to the Information Center in the arrival lobby on the 1st floor of the international terminal.

[*5] At the “Multifunctional Service Counter.”

[*6] By unmanned pick-up locker “Smart Pickup” and “Return Box.”

[*7] Only receiving is available.

[*8] At the “Hands-Free Travel Counters.”

[*9] At the “General Store / Delivery Service Counter.”

■ Vision Inc. Company Profile



With the corporate philosophy of “To contribute to the global information and communications revolution” and slogan of “More vision, more success,” Vision provides services primarily in the information and communications field and makes decisions with a clear vision to help customers achieve greater success.

- Trade Name : Vision Inc.
- Prime Market of the Tokyo Stock Exchange (Code : 9416)
- Representative : President, Representative Director and COO Kenji Ota
- Headquarters : Shinjuku East Side Square 8F, 6-27-30 Shinjuku, Shinjuku-ku, Tokyo
160-0022, Japan
- Incorporated : December 2001 (Established June 1995)
- Capital : 2,938,000,000 yen
- Homepage : <https://www.vision-net.co.jp/en/>
- IR Information : https://www.vision-net.co.jp/en/ir_information.html/
- Businesses :
 1. GLOBAL WiFi
International / Domestic (Japan)
 2. Information and Communications Service
Fixed-line telecommunications service / Mobile communications service / Broadband service
Office automation equipment service / Internet media services
 3. Glamping and Tourism
 4. Others